The tool decider is designed to help you to identify the tool best suited to your organisation and to your performance management needs. Start at the centre of the chart with organisational size and work your way outwards to a shortlist of tools about which you can find out more on the comparing proving & improving chart and in the tools booklet.

Be aware that although we’ve divided the tools into categories, such as ‘quality’ and ‘impact’, there is actually considerable overlap between these. You will find that tools that help you to assess and improve the quality of your organisation’s processes will most likely also affect your organisation’s impact. Likewise, any good quality-and-impact tool should also feed into your strategic planning and thinking.

You’ll see that there are lots of tools in the ‘holistic’ segments. These tools are capable of capturing information across people and communities, the environment and the economy. It does not mean, however, that when using these tools you have to measure ‘everything’ irrespective of whether a given outcome is relevant to your organisation. Most are adaptable; you can choose what is important to measure from across these domains. That said, be careful that you don’t narrow your focus too much from the outset – your organisation might be having a wider impact than you think!

**Key to acronyms**

- CESPIs – Co-operative Environmental and Social Performance Indicators
- EFQM – European Foundation for Quality Management Excellence Model
- EMAS – Eco-Management and Audit Scheme
- GRI – Global Reporting Initiative Guidelines
- LM3 – Local Multiplier 3
- PQASSO – Practical Quality Assurance System for Small Organisations
- SIMPLE – Social Impact Measurement for Local Economies
- SROI – Social Return on Investment