

# **Green Gym Evaluation Report 2016**



"I feel fitter and better being outside"

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#### **Foreword**

Financial constraints on the health and social care system have placed significant strain on the NHS and social care provision. However, this is also an opportunity to rethink how we get to grips with some of the demographic, health and lifestyle challenges we are facing, particularly for the most vulnerable in our society.

Engaging with our communities has been shown to boost our happiness, as we form a sense of belonging, building our confidence and learning new skills - making us more resilient. Green Gym has taken these principles and coupled them with physical exercise and nature. The result is a hugely popular model that combats the underlying causes of poor physical and psychological health.

The challenge for the TCV research team has been to gather diverse Green Gym experiences and turn them into robust evidence. Working with NEF Consulting, the team has been identifying and measuring the impact of Green Gym. It has been a task as exciting in its potential as it has been tough to deliver.

This report adds to the growing evidence base highlighting that Green Gym has a positive impact on wellbeing and the ability to bring communities together, breaking down the social isolation that afflicts so many in our society.

Green Gym volunteers gain enormous practical benefits and some have had life-changing experiences - beginning new careers, tackling long-standing health issues and building precious friendship networks. The wellbeing benefits are compelling and the findings so far provide a solid base on which to build a Green Gym evaluation system.

We hope you find this report informative and encourage anyone looking to improve or build a case for Green Gym to draw on its conclusions.

Alison Freeman, senior consultant, New Economics Foundation (NEF)





# **Section 1: Executive Summary**

Green Gym is a nationwide scheme run by TCV, The Conservation Volunteers, that combines physical activity with local environmental projects. It was launched in 1998 and there are now more than 100 Green Gyms in the UK. Green Gyms are run in two ways - directly by TCV, and by community groups under licence from TCV.

TCV plans to significantly increase the number of Green Gyms to support the health and wellbeing agendas of the four countries of the UK.

Research has shown that participating as a volunteer in a Green Gym improves and maintains physical and mental health by increasing physical activity levels and reducing social isolation, by creating opportunities for people to work together in worthwhile outdoor activities. Volunteers say they value making improvements to their environment and also developing employability skills by working in teams and solving problems. Studies carried out so far on Green Gyms around the country indicate that they increase resilience – through helping to improve people's health, and fostering communities that are better able to make sustainable changes to the environment.

Given the current scale and experience of the project, it is now timely to develop robust outcome metrics and other learning and feedback mechanisms which can be applied across all Green Gyms and which will strengthen our ability to offer inclusive and tailored projects to meet a wide range of needs – and so also contribute more to health and wellbeing in the UK.

This evaluation has the following objectives and recommendations.

Evaluation objective 1: Build on the existing body of evidence to demonstrate the impact of Green Gyms on health, wellbeing and employability.

#### **Recommendations**

- Strategic (national Green Gym business unit): Carry out robust evaluations using a comparison group (but not withholding access to potentially vulnerable Green Gym volunteers).
- Strategic (national Green Gym business unit): Support licensed Green Gyms to collect and share (with TCV) monitoring data on health, wellbeing and employability.
- Tactical (local Green Gyms): Systematically gather informed consent from Green Gym volunteers for research purposes.
- Tactical (local Green Gyms): Use technology such as text messaging to ensure research is as inclusive as possible.

The inclusive and tailored design of Green Gym makes it difficult to create more robust evaluation requiring random sampling and a control group. The obstacles and steps needed to overcome them to meet the recommendations are as follows.

**Sampling choices are limited.** Presently, it is not possible to take a random sample of Green Gym volunteers across both community and direct delivery Green Gyms, and it is not possible to contact volunteers (using contact details provided on joining Green Gym) for research purposes.

**Next steps:** Changes to the TCV Green Gym licence agreement for community led projects will include requirements to provide data. We will support licensees to update and share data with us. A review of consent forms will enable us to recontact volunteers at direct delivery projects for research purposes.

**Creating a control group is problematic.** People referred or signposted to Green Gym by third-party organisations such as Social Services, local community groups and other charities - tend to be more socially isolated and are experiencing, or are at risk of experiencing, depression, anxiety or other mental health problems. Denying access (even for a short time) to such a vulnerable group for research purposes (such as to create a control group) is unethical.

**Next steps:** Control groups are inappropriate for Green Gym evaluations at this time. It may be possible to construct a comparison by surveying a group with similar health and wellbeing needs and demographic profile in an area without a Green Gym or similar project. However, this is likely to be complex and resource intensive. We will work with academic partners and other research partners to identify potential solutions.

**Some Green Gym volunteers require a high level of support to participate in research.** Given the dispersed location of Green Gyms, competing pressures on the time of project officers and the small size of the research team, not all volunteer support needs can be met. Some Green Gym volunteers are willing to take part in research, but cannot do so without help, will be excluded.

**Next steps:** We will continue to use technology to remove as much of the respondent burden as possible, such as by sending a short number of questions by text message, setting up online panels, and using participatory methods such as 'photovoice' (where volunteers take pictures as part of the research) and digital storytelling.

Evaluation objective 2: Systematic monitoring and measurement of Green Gym outcomes.

#### Recommendations

- Strategic (national Green Gym business unit): Establish a Green Gym research strategy to support systematic monitoring and measurement of Green Gym outcomes
- Strategic (national Green Gym business unit): Develop and apply measures to capture behavioural and health outcomes, data collection processes and information governance across all direct delivery Green Gyms.

A systematic and comprehensive approach to monitoring is underway. This evaluation report identifies a set of measures to capture behavioural and health outcomes. Data collection processes and information governance policies must be used systematically across all Green Gyms.



**Next steps:** Standardised monitoring information will be collected on physical activity levels and mental wellbeing according to national indicators<sup>1</sup> from Public Health England and NHS England, at regular points in the volunteer's journey. We will look at collecting biometric data using wearable technology and opportunities for collaboration with NHS Health Check teams.

**Evaluation objective 3: Identify opportunities for learning, change and improvement to the Green Gym programme.** 

#### **Recommendations**

- Segment Green Gym volunteers into a number of profiles.
- Include volunteer feedback in a new metrics dashboard.
- Gain regular feedback from referral partners, and provide feedback to them.

**More understanding is required** of the needs and motivations driving Green Gym participation across and between particular groups.







### **Section 2: Introduction**

Green Gym is a nationwide programme that supports positive changes in the health of participants and the green spaces they create and maintain. It helps to transform people's health and wellbeing through weekly participation in outdoor activities such as conservation, park management and growing food. Each Green Gym project mobilises community members to work together, and volunteers become physically active while improving their local environment.

This report is a central component of TCV's decision to significantly increase the scale of Green Gym to support the UK's health and wellbeing agenda. The report:

- Reviews the current body of evidence for the effectiveness of Green Gym
- Sets out the areas for development that will enhance its credibility in health and clinical networks
- Captures qualitative evidence from participants, sharing the sometimes life changing impact the Green Gym programme can have.

#### **Previous Green Gym research**

A number of studies using a range of methods have shown the positive impact that Green Gyms have on individuals and their communities.<sup>2</sup> However, most of these studies have been small scale and focused on one Green Gym or a particular type of Green Gym (e.g. specialist support for volunteers with mental health needs), making it difficult to assess impact across all Green Gyms or all volunteer types. Further, methodological problems have been high dropout rates in surveys, and the use of non-standardised, unvalidated questionnaires, which reduces the reliability of the data. Moreover, the use of such questionnaires misses opportunities to make comparisons with population norms or groups not participating in Green Gym.

Green Gyms are not unique in this respect. A recent systematic review carried out by the University of Exeter<sup>3</sup> found that there is little robust quantitative evidence of the effect of outdoor activities on health and wellbeing. However, by testing the plausibility of some of the key pathways by using supplementary higher order evidence (reviews, randomised controlled trials, etc.) the authors conclude that factors such as physical activity, social contact, exposure to the natural world, and sense of achievement are beneficial to health. Projects that include these factors, such as Green Gym, are likely to fit their model. Green Gym currently sits at level 1 in the Nesta levels of evidence.<sup>4</sup> - meaning that the evidence base for the benefit of Green Gym is weak. We are committed to strengthening the evidence base for Green Gym and this report contributes to this process.



# Section 3: Green Gym

#### What is Green Gym?

The Conservation Volunteers (TCV) and Dr William Bird created the Green Gym concept with a model piloted in 1997 in partnership with Sonning Common Health Centre, and in 1999 with East Sussex, Brighton and Hove Health Authority.

Green Gyms are weekly activities that run for 3-4 hours at a community location such as a park, usually in the day time on a weekday. Each Green Gym has up to 50-60 volunteers, with turnout in any one week typically ranging from 6 to 20.

Sessions include a warm-up, cool-down, and a wide range of gardening and land management activities. Intensity increases over time according to ability. Volunteers may begin with a light task such as potting seedlings and later move on to wheel-barrowing gravel or soil. By increasing their activity, volunteers improve their fitness over time. They also develop a social network that provides peer support, and have higher levels of contact with the outdoors. This is a powerful combination that helps volunteers to develop resilience against mental and physical health problems and, through learning how to manage green space, they acquire new skills, knowledge and confidence.

The key objectives of Green Gyms are to improve:

- Health and wellbeing by increasing or maintaining fitness, reducing isolation and supporting better mental wellbeing
- **Employability** by increasing knowledge, skills and confidence.

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Green Gyms run in an inclusive way and engage a wide range of people, including those whom other organisations may struggle to work with. A significant number of volunteers come from deprived backgrounds and have physical and mental health problems. As sessions run during the week, participants are typically not in full time work. People may turn up on their own volition, or be referred by local health, social care and voluntary sector partners.

TCV manages and leads each Green Gym for up to 2 years. During this time, staff train and mentor participants to develop the skills and confidence to run the Green Gym themselves. At they develop their skills base, groups may become a self-sustaining, independently constituted community group.



### **Section 4: Current health context**

There has been a sharp increase in health conditions associated with sedentary lifestyles. Prevalence of type 2 diabetes in the UK has doubled in the past 20 years and is expected to reach 5 million by 2020.<sup>5</sup> Sedentary behaviour is linked to overweight and obesity, some types of cancer and metabolic dysfunction. The total cost of inactivity in England has been estimated at £8.2 billion a year.<sup>6</sup> Poor physical health can lead to increased risk of developing mental health problems. Moreover, poor mental health can negatively impact on physical health. One in four British adults experience a mental health problem annually<sup>7</sup> – the Kings Fund suggests that interlinked psychological and physical health problems are costing the NHS alone more than £11 billion a year.<sup>8</sup>

According to the Five Year Forward view, sustainability of the NHS and the economic prosperity of Britain depend on a radical upgrade in prevention and public health. However, since 2010, a decline in government funding, leading to cuts in local authority spending of up to 40%, has reduced the ability of public services to support communities to improve health and wellbeing. Austerity has given more impetus to the need to develop community projects that contribute to improving the social fabric and promoting better health and wellbeing outcomes for individuals.

Green Gyms provide a low cost 'gateway' activity to health and wellbeing improvement. They reduce the demand for health and care services by promoting more activity for those susceptible to preventable illnesses, and social inclusion for those affected by isolation and loneliness. Green Gyms also support the reduction of health inequalities by targeting at-risk groups. Specialist Green Gyms support people with learning disabilities and mental health problems, and generally, suicide prevention plans in the UK.

A single Green Gym can be measured against a number of Public Health Outcomes Framework (PHOF) indicators and offers a referral pathway for the NHS Health Check. The relevant PHOF indicators are:

- 1.16 Utilisation of outdoor space for physical activity/health
- 1.18 Social isolation
- 2.12 Excess weight in adults
- 2.13i & 2.13ii Active and inactive adults

- 2.14 Smoking prevalence
- 2.17 Recorded diabetes
- 2.23 set Self-reported wellbeing
- 4.04 set CVD mortality rate

Green Gyms provide a social return on investment (SROI) of £4.02 for every £1 spent, as a joint study by the New Economics Foundation (NEF) and TCV has found.<sup>11</sup> This return is based on significant financial benefits for volunteers, the health service and the wider community, in particular:

- Increasing the physical health of volunteers by an average of 33% worth £2.6 million
- Reducing social isolation worth in excess of £700,000
- Increasing wellbeing through 'giving back' to the local community and having fun - worth £400,000.

Green Gyms offer statutory agencies the opportunity to support the health and wellbeing of individuals, improve the local environment and develop social value by creating sustainable community organisations.

#### Plans to increase the number of Green Gyms

TCV is planning to increase the number of Green Gyms from about 100 to more than 600 in the next five years. This will enable up to 15,500 people to engage in social action to improve their health and the places where they live. TCV's ultimate goal is to have Green Gyms available to everyone in an urban area, within a 10 minute walk of where they live. The scaling up of Green Gyms across the country is supported by Nesta (the innovation charity) and the Cabinet Office, through the Centre for Social Action Innovation Fund,<sup>12</sup> which supports initiatives that mobilise people at the community level, working alongside public services.



<sup>11</sup> NEF / TCV (2015) TCV's impact: Organisational Social Return On Investment. Summary findings (for more information on this report contact n.munoz@tcv.org.uk)

<sup>12</sup> http://www.nesta.org.uk/project/centre-social-action-innovation-fund



# **Section 5: Research objectives**

#### The evaluation

The aims of the evaluation are to:

- 1 Build on the existing body of evidence that demonstrates the impact of Green Gyms on health, wellbeing and employability
- 2 Make recommendations for the development of systematic monitoring and measurement of Green Gym outcomes
- **3** Identify opportunities for learning, change and improvement to the Green Gym programme.

# Research objective 1 - Demonstrate the health and wellbeing impact of Green Gym

TCV's vision is to create healthier, happier communities for everyone. Green Gym does this by bringing people together to revitalise local green spaces. Our volunteers become more active, improving their physical health, and make more frequent and meaningful contact with others, reducing isolation and improving mental wellbeing and contributing to community cohesion. There is interest among public health bodies, the NHS and health charities in using Green Gyms more widely as a health promotion intervention. Commissioners, service users and investors need evidence to know whether the products or services they buy or invest in make a positive difference. Demonstrating and understanding our impact is essential to expanding the Green Gym programme.

# Research objective 2 - Systematic monitoring and measurement of Green Gym outcomes

On joining, all Green Gym volunteers complete a 'welfare form'<sup>13</sup> that captures contact details including age, ethnicity, sex and health status. Previous volunteering experience and consent for marketing activity, such as being in photographs and newsletters, are recorded.

Beyond this common information, regional and local variations exist. For example, in some areas, volunteers complete the physical activity readiness questionnaire (PAR-Q) and the Short Warwick-Edinburgh Mental Wellbeing Scale (SWEMWBS). A number of Green Gyms have collected data using the SF-12 Health Survey while others have opted for qualitative approaches. A tailored approach is taken where Green Gym funders have specific requirements and this results in bespoke tools used in a single or small number of Green Gyms. So overall, a range of tools and approaches are used. In line with building the evidence base for Green Gyms, there is a need for a consistent and systematic approach to monitoring and measuring outcomes.

# Research objective 3 - Identify opportunities for learning, change and improvement to the Green Gym programme

As part of the expansion plans for Green Gym, TCV is keen to explore ways to support volunteers with chronic health conditions such as cardiovascular disease and musculoskeletal disorders. There are also opportunities for Green Gyms to bring together volunteers with similar personal backgrounds, for example ex-service personnel. To design and deliver new projects that meet expansion plans such as these requires a project cycle that has appropriate monitoring and evaluation (see diagram below). Our research has identified a number of project processes that should be improved to develop the Green Gym programme.

#### **Monitoring and Evaluation Project Cycle**



<sup>13</sup> See appendix H





#### Design

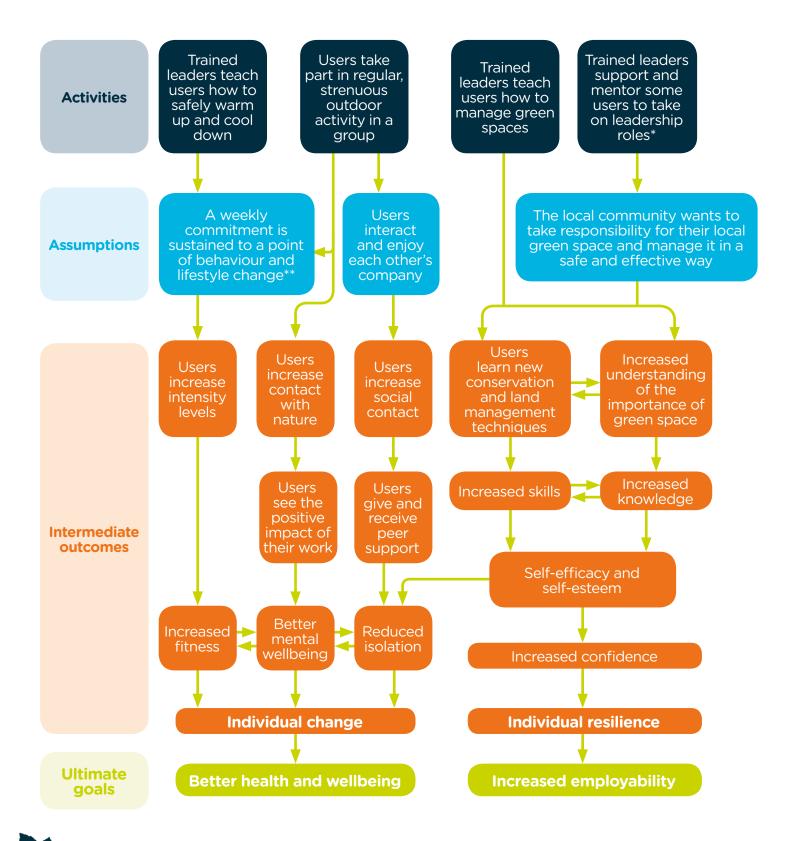
A mixed method approach was used: a short questionnaire survey collected once a month, for 3 months (December 2015, January and February 2016) and a series of qualitative interviews with volunteers and referral partners.

#### **Questionnaires and topic guides**

Both the survey and interviews gather information on the main Green Gym impact outcomes: better health and wellbeing, and employability.

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### Figure 1 - Green Gym Logic Model





# Figure 2 - Outcomes and tools

The outcomes	s we measured	The tools we used to measure these outcomes		
	Motivation to join Green Gym	<ul><li>Bespoke questions</li><li>Interviews with volunteers</li></ul>		
	Increased fitness	<ul> <li>International Physical Activity Questionnaire</li> <li>Interviews with volunteers and referral partners</li> </ul>		
Better health and wellbeing	Better mental wellbeing	<ul> <li>Short Warwick Edinburgh Mental Wellbeing Scale (SWEMWBS)</li> <li>Office for National Statistics wellbeing questions</li> <li>Interviews with volunteers</li> <li>Interviews with referral partners</li> </ul>		
	Reduced Isolation	<ul> <li>Office for National Statistics wellbeing question</li> <li>Interviews with volunteers</li> </ul>		
Increased	Increased skills and knowledge	<ul><li>Interviews with volunteers</li><li>Interviews with referral partners</li></ul>		
employability	Increased confidence	Interviews with volunteers		

Demographic information was collected in the first month of the survey (baseline), and a small number of questions were asked each month to assess the extent to which volunteers attributed their behaviour and feelings to Green Gym participation and being outdoors.

A fifth of volunteers either had no internet access to complete the survey online, or did not feel confident to do so. More than a quarter required significant support to take part in the research; they included volunteers with mild to moderate learning difficulties. Some volunteers struggled to read and comprehend the written word, often because they lacked confidence. Some volunteers had limited ability to fully reflect on their experience in response to the qualitative interview. This has implications for the quality of the data collected from some volunteers.

### Figure 3 - Qualitative Interviews

Type of participant	Referral partner	New volunteer	Existing volunteer
Number of volunteers	5	6	12
Number of interviews	Single interview	Paired interview <sup>14</sup>	Single interview
Mode of interview	Telephone	Personal and telephone	Personal and telephone

Eighteen semi-structured qualitative interviews were conducted with volunteers from five Green Gyms, representing both urban and rural areas. Six of the 18 volunteers were new members (attending Green Gym for less than 4 weeks), with the remaining 12 active in Green Gyms for between 6 months and 3 years.

Single interviews were conducted with 12 volunteers in December 2015. Paired interviews (before and after) were conducted with new volunteers at the beginning of the study in December 2015 and at the end in February/March 2016.

Thirteen volunteers were interviewed in confidential spaces at Green Gym project sites and five were interviewed by telephone.

A further five interviews were conducted (over the telephone) with referral partners – organisations that formally or informally send their clients to Green Gyms (see appendix D for more information on the volunteers we interviewed and appendices E and F for the interview guides we used).

#### **Analysis**

Excel was used to collate and analyse the questionnaire data from SurveyMonkey. Qualitative data were analysed using QDA Miner using a thematic and framework approach to identify themes and patterns in the data, with an emphasis on the transparency of data analysis.<sup>15</sup>

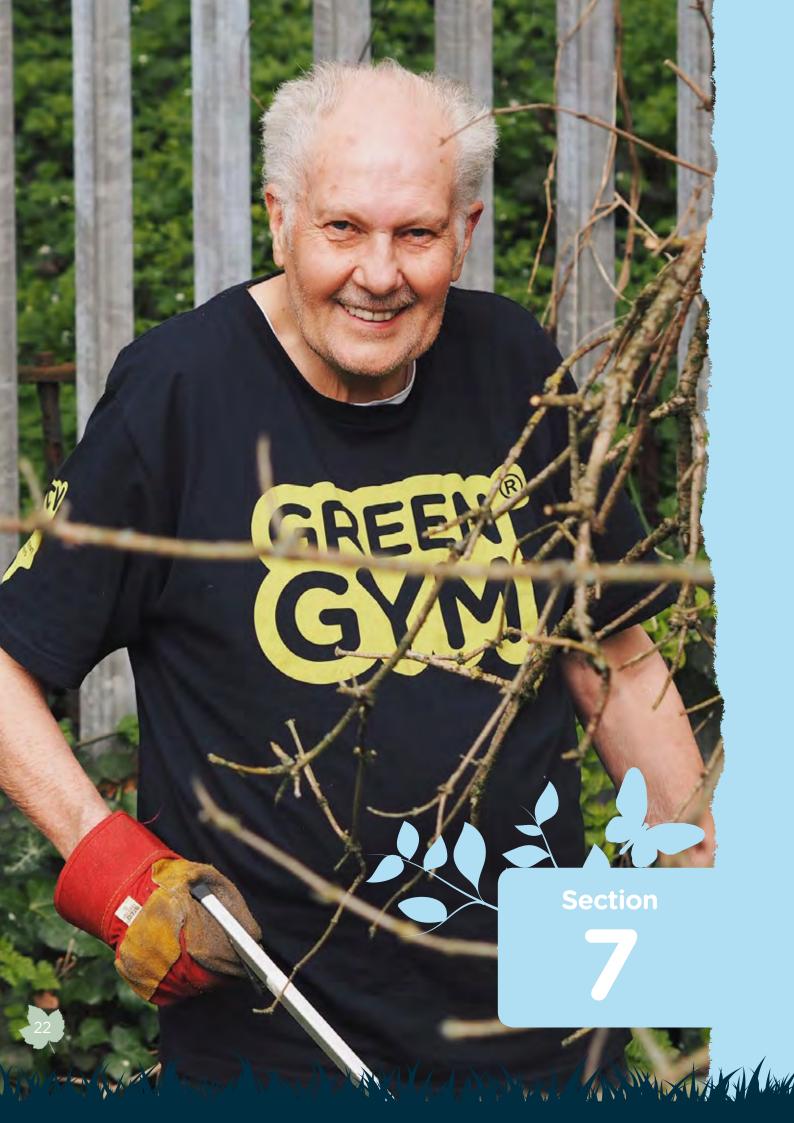
Five of the seven were interviewed twice – once in December 2015 and again in March 2016.
 See appendix B for an example of the codes used to analyse volunteer interviews.

#### **Quantitative sampling and data collection**

A pragmatic approach was taken to sampling both Green Gyms and volunteers for (see Figure 4):

# Figure 4 - Process used to recruit volunteers to the study

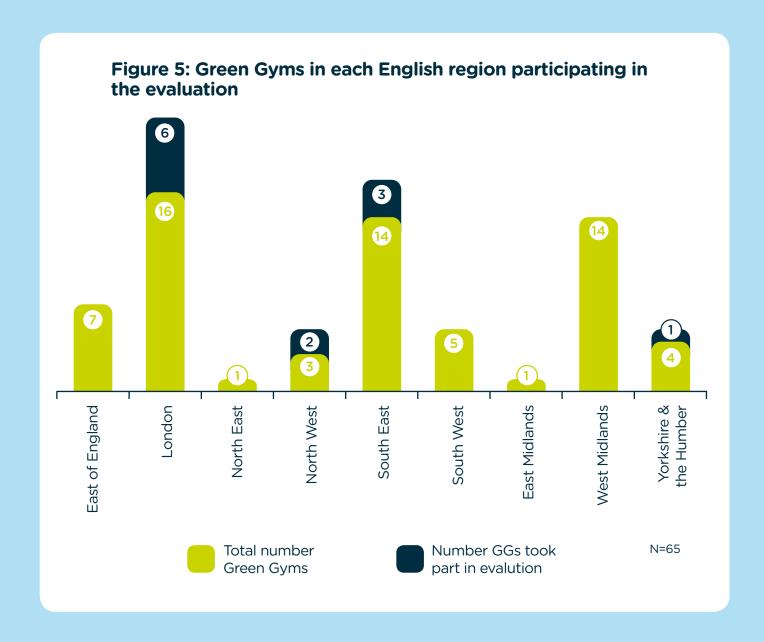




# Section 7: Profile of participating Green Gyms

#### **Response from Green Gyms**

Twelve Green Gyms took part in the study, representing 18% of all Green Gyms in England;<sup>16</sup> seven are direct delivery and five are community led. Four of the nine English regions participated in the study, with Green Gyms in London and the South-East in the majority.



<sup>&</sup>lt;sup>16</sup> Records held on TVC's management information system in December 2015 identified 65 Green Gyms (England only). Just under half (31) are direct delivery – run and organised by TCV staff – with the rest (34) run by local communities.



# **Section 8: Profile of participating volunteers**



#### **Response from volunteers**

Ninety-two volunteers from 12 Green Gyms across England returned baseline survey questionnaires. These were 15% of all Green Gym volunteers at the time of the 2 week survey period.<sup>17</sup> Of the 92 who completed the baseline in December 2015, 80 completed a further follow-up in January 2016 and 79 completed a second follow-up in February 2016. With 13 volunteers dropping out of their Green Gym over the 3 month period, the overall response rate (comparing the number completing the baseline with the number completing follow-up surveys) was 86%.

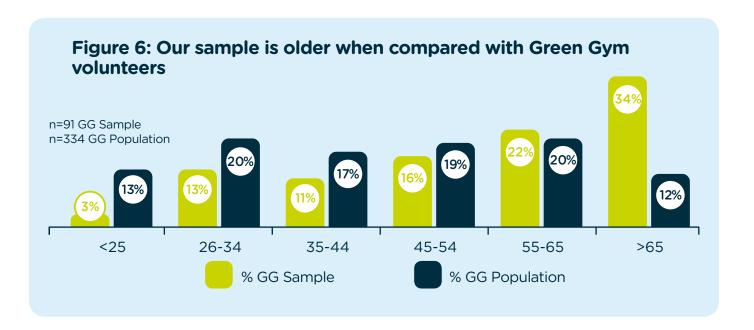
#### Profile of participating volunteers - gender, age and ethnicity

Women, non-white ethnic minorities and those aged under-54 are under-represented in the survey sample, with the largest disparity among the younger age groups.

<sup>17</sup> For the 2 week survey period in December 2015, 334 active volunteers were registered on TCV's management information system across 31 direct delivery Green Gyms, an average of 11 volunteers per Green Gym. Each community Green Gym is responsible for holding its own records and no central database exists from which the number of volunteers in all community Green Gyms can be ascertained. However, anecdotal information gathered from TCV Green Gym Project Officers (experienced in developing community Green Gym groups) suggests community run Green Gym groups are approximately 70% of the size of direct delivery Green Gyms. Using this fraction gives a population of 275 active volunteers (for the 2 week survey period in December 2015) for the 34 community Green Gyms in England.

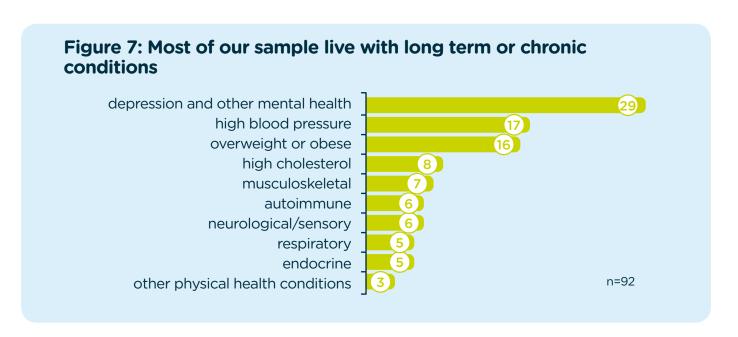
<sup>18</sup> As compared with the population of all Green Gym volunteers in England in December 2015

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#### Health profile of participating volunteers

Many volunteers live with multiple physical and/or mental health conditions. Nearly a third (32%) of volunteers participating in the survey and nearly half of those interviewed (eight out of 18) are living with mental health conditions.



#### **Volunteer engagement with Green Gym**

Nearly half of volunteers joined a Green Gym more than 2 years ago and a quarter joined between 6 months and 2 years ago. The remainder joined in the past 6 months. Most volunteers are regular attendees, with nearly four out of five attending Green Gym once a week or more.



#### **Attrition**

Thirteen volunteers (who had completed the baseline survey) dropped out of Green Gym over the 3 month period and were no longer eligible to take part in the evaluation. Volunteer dropout is a concern because their loss may result in subsequent data that is increasingly biased. Ten of the 13 who stopped attending Green Gym provided further information on why they were no longer attending, including difficult family situations such as bereavement or personal health breakdown (five volunteers) or problems with benefits and social welfare payments (one volunteer). Positive outcomes, such as getting paid employment or taking an extended holiday out of the UK (four volunteers), were also given as reasons for no longer attending Green Gym. Despite multiple calls/emails, there was no further contact with three volunteers and their reasons for leaving are unknown.

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# **Section 9: Referral Partners**

#### **Referral organisations**

We spoke to five referral organisations about how they work with their local Green Gym, how their clients benefit and what process improvements would add further value to the referral process.

#### How are referrals made to Green Gym?

A wide range of health, social care, employment, training organisations and voluntary sector bodies refer and signpost to Green Gyms. Types of relationships with partners include:

- Formal referrals via 'social prescribing', linking people (usually, but not exclusively, via primary care) with non-medical sources of support within the community
- Informal channels such as featuring Green Gym on partner websites, endorsing Green Gym to clients and sharing Green Gym literature.

The process of referring service users to Green Gym is similar in all the organisations we spoke to. Initially, Green Gym is recommended to clients and their details are forwarded by telephone to Green Gym project officers/volunteer coordinators, who then arrange a visit directly with the client. Alternatively, referring organisations will ask clients to just turn up at a Green Gym session.

Referring organisations are happy with this system and believe it works well, primarily because it is easy for the person making the referral, as it relies on conversations over the phone or face to face, rather than form-filling. However, the nature of the Green Gym project officer's work can mean that they are not always immediately available and this can create a delay in sharing information and making contact with new volunteers.

To match and place clients, referral organisations are increasingly using technology that bypasses an intermediary or 'broker'. Websites allow potential volunteers to register their interest online, where they can then receive notification of projects that meet their needs. Although such systems are fast, people without internet access will undoubtedly be disadvantaged. Assessments<sup>19</sup> suggest a higher proportion of Green Gym volunteers than the national average do not have internet access at home and/or are not comfortable with using it. Consequently, the potential pool of Green Gym volunteers may be affected by a shift from face to face and phone to the internet.

<sup>&</sup>lt;sup>19</sup> This is apparent from the 'Design Jam' event held in 2015 when planning the national evaluation, the pilot carried out before the evaluation, and from the data collection process of the evaluation, in which a large proportion of volunteers used paper questionnaires owing to a lack of internet access or lack of confidence in using the internet.

Current referral partners are strong advocates for Green Gym, and are well-informed about the benefits of participation:

Definitely going to keep promoting it. It's a great opportunity to have, so I'll definitely keep sending it out to people and telling people of the benefits.

It is not clear if or how the same degree of enthusiasm and advocacy can be communicated via websites so this may impact on the number of Green Gym volunteers recruited.

Relationships between Green Gym project officers (who are primarily responsible for recruiting volunteers) and referral partners have often been built up over a number of years. Typically, referral partners are given the opportunity to join a session at their local Green Gym. Experiencing Green Gym for themselves allows referral staff to better inform their clients. All Green Gym project officers are expected to have good knowledge of local referral partners. Currently, there are no systems are in place centrally to support and refresh this process.

#### What do referral partners like about Green Gym?

Referrers identified two features of Green Gym that set it apart from many other volunteering opportunities and made it possible for them to consider it for a wide range of client groups: flexibility and intensity. The flexibility of Green Gym, encouraging regular participation but not mandating it (unlike some other volunteering opportunities), or making it a condition of joining, allows volunteers to 'fit it in' when they can. They can still maintain domestic or other commitments, such as school term time only, or short term volunteering in-between jobs, or attending for just an hour each week, rather than staying for the full 3 hour session. A referral partner commented:

Others [other volunteering projects] want you to come in once a week on a set day every week ... but Green Gym is more flexible so if they don't feel like coming for a day they don't have to ... [this is important] especially if people are suffering with mental health [conditions]...

The flexibility and intensity of Green Gym, the social element and being outdoors are strong reasons for referring clients. One referral partner emphasised the inclusivity of Green Gym:

It's really good that they get to mix with people and for them - particularly being homeless or having experience of homelessness - they're going to feel quite a lot of stigma. Going to a project where they are just another volunteer and people chat to them ... without necessarily knowing their case history - it's a really big positive thing for them.

Maintaining attendance and keeping drop-out rates low is also valued by referral partners.



#### What feedback would referral partners like to receive?

Referring organisations do not automatically receive formal feedback about their clients from Green Gym. They do receive status updates on an ad-hoc basis directly from their clients. Such feedback is positive – clients greatly enjoy Green Gym sessions and referral partners report that clients have more motivation, improvement in mood, increased confidence and a new sense of purpose:

When we check in with them that day and say, 'How did it go,' they'll be very, very effusive and [talk about] how much they enjoyed it ... you can just see it in their expression and how they are talking about something [Green Gym] that is a big thing rather than [saying] 'Well I'm just feeling really depressed today and I haven't done anything.

Although referral partners say that they could contact project officers for an update, they tend not to. But they are keen to know what type of horticultural or community greening activities their client has engaged in, what progress they are making towards any agreed objectives and how much their clients are enjoying the experience. Regular, formal feedback from Green Gym would be useful, particularly for vulnerable volunteers as a way to 'flag' to referral partners the need for additional support. Formal feedback also helps with funding applications from referral partners keen to increase the number of Green Gyms in their area.

#### Barriers in referring volunteers to Green Gym

Referral partners could think of few reasons that would hinder referrals, but the lack of capacity and the need for more Green Gyms was an issue:

So now we can't start the GP referral route but that was always the plan – that it would be kind of the physical activity on prescription referral route but now [Green Gym] is at capacity ... we can't - but that was always the plan.

Having more Green Gyms is only part of the solution. Carers or support workers from statutory agencies assist certain client groups to take part - without their availability to give support, additional Green Gym places cannot be used:

The people that we've currently got coming to the Green Gym need quite a lot of support, they've got learning difficulties and they need a bit more one-to-one support. We wouldn't be able to manage an influx of new people [to Green Gym].

Referral partners mentioned difficulty with transport and timeliness. Not all Green Gyms are easy to access by public transport and so are less suitable for clients with low mobility and/or without their own transport. In a small number of areas, referral partners work with Green Gyms to offer transport services to enable people to access them.

Managing volunteers with a wide range of needs sometimes leads to a less than prompt start to Green Gym sessions. This has can cut short sessions for those unable to stay if there are overruns.



# Case study - West Leeds PEP (Patient Empowerment Project)

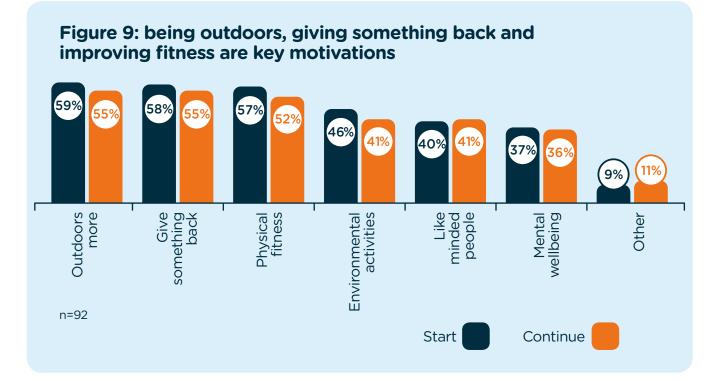
Hollybush Green Gym is a member of West Leeds Patient Empower Project (PEP). Funded by NHS West Leeds Clinical Commissioning Group, voluntary organisations deliver a social prescribing service in conjunction with the 38 GP surgeries in West Leeds. Social prescribing extends the range of options available to patients who present to primary care with psychosocial and health problems who would benefit from increased social engagement and more physical activity.

Once clients are referred by their GP, West Leeds PEP makes contact to discuss their needs and interests and gives information on suitable projects. The project's staff support patients at their first session, helping them get started in a new group, service or activity. Referred patients manage their health and psychosocial issues using the skills, knowledge and confidence gained from Green Gym.



# Section 10: Motivation to join Green Gym

Why do volunteers join Green Gym?



A desire to be outdoors more, giving something back to the local community and an increase in physical fitness were the most popular reasons for joining and continuing to attend Green Gym.

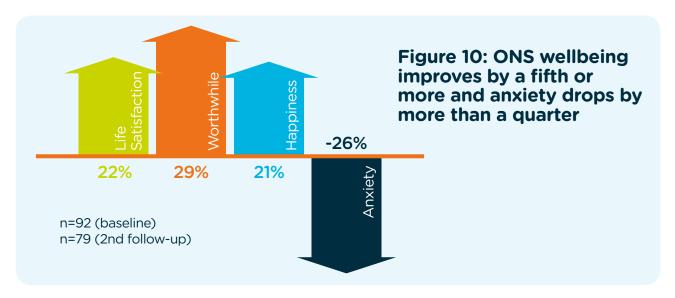
Interviewed volunteers (compared with the sample as a whole) also spoke about enjoying being outdoors, getting fresh air and a wish to help others as key drivers in joining and continuing to participate in Green Gym. But they were more focused on their own health needs as a reason for joining. This is likely to reflect the more acute social and psychological needs of the interviewees than those in the survey.



# **Section 11: Wellbeing**

#### Impact of Green Gym on mental wellbeing

We used two scales to assess mental wellbeing, the Short Warwick-Edinburgh Mental Wellbeing Scale (SWEMWBS) and Office for National Statistics (ONS) personal wellbeing questions. Wellbeing scores improved over the 3 month period for the sample as a whole, with a large decrease in anxiety. Nine out of ten volunteers attributed at least some of their wellbeing to participating in Green Gym. New volunteers showed a larger degree of improvement when compared with the sample as a whole (see section 14 for more).



Qualitative evidence supports the gains shown in the survey. All interviewed volunteers report an improvement or a stabilisation of existing mental health conditions. For some participating in Green Gym, mental wellbeing was improved by offering much needed respite from a challenging home life:

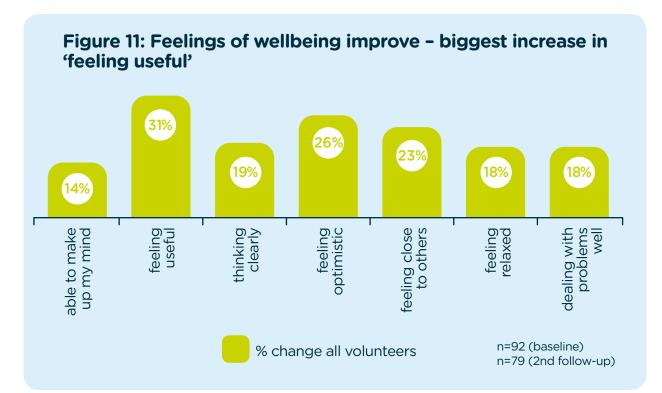
66 I've got a son with special needs and the wife's got mental health problems, so between us we survive on benefits ... just coming here gives me a break.

A strong ethos of respect and feeling 'safe' in Green Gym is perceived as a significant factor in facilitating mental wellbeing. This is particularly the case for volunteers rebuilding lives after custodial sentences and those trying to overcome drug or alcohol misuse:

There is no judgement [in Green Gym], no preconceived ideas about what you are or where you've been, what you did, what you haven't done.

Volunteers spoke about the stigma attached to mental health conditions and discrimination they experienced as a result, making their difficulties worse. For those struggling with poor mental health, often combined with challenging personal and family conditions, Green Gym offers a safe space where they are given respect and treated with empathy, not 'labelled' because of their diagnosis, background or life experiences. For some it is a haven where individual needs and aspirations are supported, offering respite from the realities of life. For at least one volunteer Green Gym is a lifeline:

It might sound a bit dramatic but I don't think I'd be here now if it hadn't been for [Green Gym].



Survey results indicate that satisfaction with social life increased by over 20% over the 3 month evaluation period.<sup>20</sup>

Mental health challenges and life changes leave some volunteers socially isolated, with little confidence and heightened anxiety. Staying at home for an extended period of time and feeling 'stuck' indoors was a consistent theme:

I wasn't going out at that time, I'd come out of hospital, I had been discharged, I'd gone through a big change in my life, total U-turn in my life with what happened and I was struggling and I was staring at walls basically.

When interviewed, reducing isolation and increasing opportunities for social contact is a key attraction of Green Gym for many volunteers:

I don't know what I'd do if I didn't have [Green Gym] here, because I'm a loner you see, I just got me cat, that's it.

Green Gym is focused on outdoor activities that can be shared; by bringing people together volunteers meet others, make friends and increase opportunities for social engagement. For a number of volunteers, weekly participation at Green Gym is the only time they speak to and spend time with others.

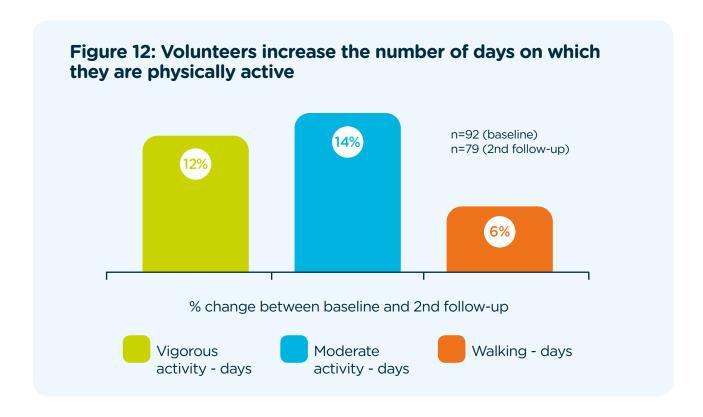
<sup>&</sup>lt;sup>20</sup> The first baseline survey asked volunteers to rate how they felt before joining Green Gym.



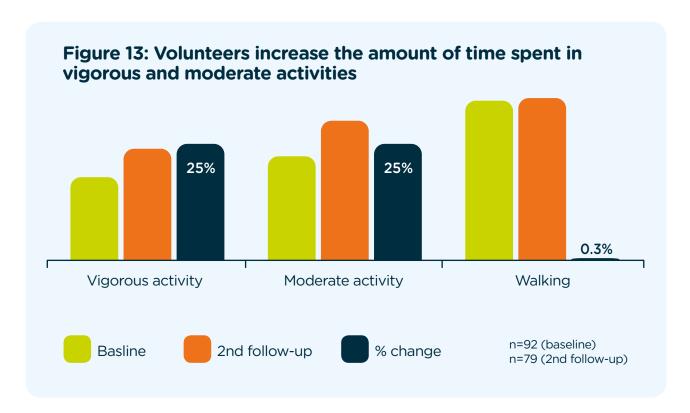
## **Section 12: Physical activity**

#### **Increased fitness**

Using the International Physical Activity Questionnaire (IPAQ) we asked volunteers how many days in the past week they had done any vigorous or moderate activity or had walked. Over the 3 month evaluation period, volunteers increased the number of days on which they were physically active. The largest increase was in the number of days volunteers engage in moderate activity, closely matched by an increase in the number of days they engage in vigorous activity. Volunteers also indicated a small increase in days in which they would walk.



On average, volunteers spent 50% more time engaged in vigorous and moderate activities over a week at the end of the 3 month study period when compared with the time spent at the start of the study period. Volunteers were spending a little more time walking too. Nine out of ten attribute their physical activity level to participation in Green Gym.





All volunteers, when interviewed, found it easy to articulate improvements in their mental wellbeing but thought changes in their physical health were more complex. Some suggested that improvements to physical health mirror changes to mental wellbeing:

66 I just feel better mentally, so I will feel better physically. 99

A number of volunteers equated being fitter with a change in dietary habits - eating more fresh vegetables and less junk food. Two volunteers explained this as a result of growing vegetables themselves; one said:

I know how to grow fruit and veg now in the garden; I know how to cook seasonal veg, so I make a lot of soup now.
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For one volunteer, the promotion of healthy living that is part of the Green Gym ethos, helped support lifestyle changes when he was diagnosed with diabetes:

I think finding out I was diabetic, I had to change my diet anyway, so I cut out all sweets and cakes and everything, so that had a bearing on my weight loss, not that I've become vegetarian, but here it is something that they advocate. Not saying they push it down your throat all the time, but a lot of people are vegetarian, and I think they do try and promote healthy eating and healthy lifestyle.

Participating in Green Gym increases physical activity levels and supports the development of food skills, providing the tools to improve diet and nutrition, and volunteers' self-esteem and confidence to do so.







## Section 13: Employability skills

#### **Employment Skills**

Interviewed volunteers saw participation in Green Gym as an opportunity to get back into work. Many hoped to update skills, gain experience or a reference through volunteering:

I used to do gardening years ago ... so it's the sort of thing that I want to do as a job, but I've been many years' unemployed ... so I thought it may be a good way to refresh my skills.

Green Gym supports transition into employment by providing structure and routine:

66 I think some of it is taken out of my hands, the jobs that need doing, you know, it's not all my responsibility to decide what they are, there's a structure here that makes me do stuff. 99

Green Gym provides opportunities for leadership roles for volunteers at an early stage. Becoming a volunteer project officer is viewed as a way to gain experience and a further step towards paid employment:

I thought this would be a good opportunity, so I did it ... so now I guess it will give me experience hopefully, [to get] a leadership role.

Getting back to work can be difficult. Green Gym volunteering can help restore confidence, teach new skills and establish a routine, helping people get their foot back on the job ladder. Moving from a Green Gym volunteering role to a Green Gym volunteer officer role and then on to paid employment in the local community is an established and successful route.

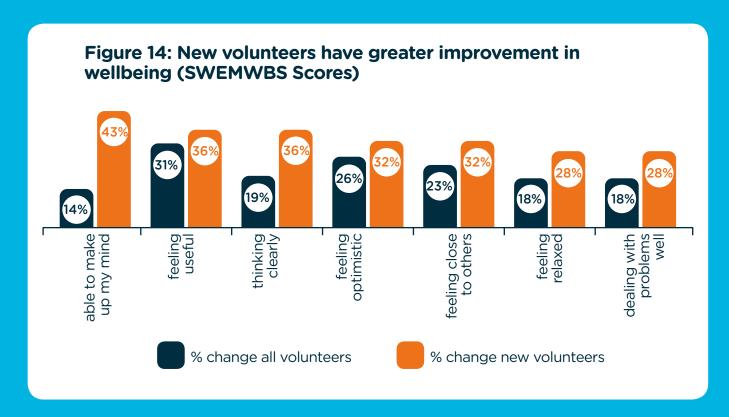




### **Section 14: New volunteers**

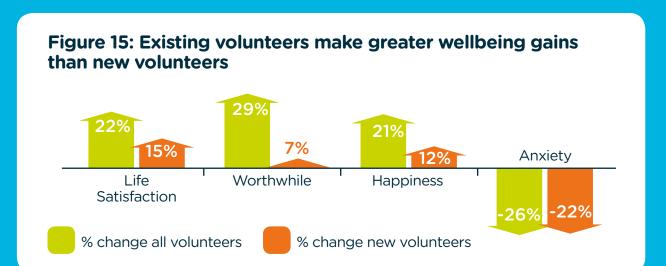
Ten volunteers taking part in the survey were new to Green Gym, having attended for 4 weeks or less. Six of the ten new volunteers were women and seven were aged over 40. Half had long-term health conditions such as high blood pressure, diabetes and asthma, and three were smokers. More than half were unemployed or retired. Two of the ten were from non-white ethnic minority groups.

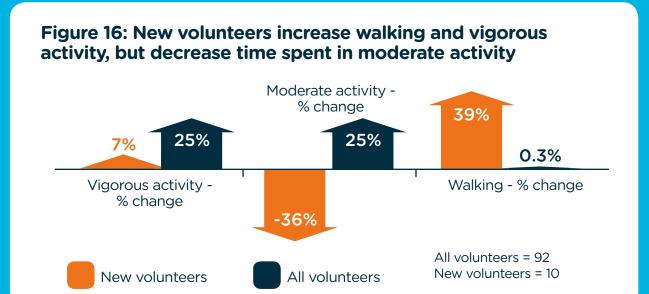
New volunteers showed improvements in wellbeing on both the SWEMWBS and ONS personal wellbeing questions. However, new volunteers showed a larger degree of improvement on the SWEMWBS scales, but a smaller degree of improvement on ONS personal wellbeing questions when compared with the sample as a whole.



One possible explanation is that the SWEMWBS and ONS personal wellbeing capture different elements of wellbeing. The SWEMWBS captures data on competence and how volunteers function on a personal and social level whereas ONS personal wellbeing captures global assessments, evaluating life as a whole. It may be that a sense of competence and feeling connected to those around you change at a faster rate than broader assessments of life satisfaction and emotions such as happiness.

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Note that unlike other volunteers, those new to Green Gym greatly increased the amount of time spent walking and marginally increased the amount of time spent in vigorous activity, but decreased the amount of time spent in moderate activity. However, given the small number of new volunteers included in this study (ten) all results (including wellbeing) are tentative.

A small number of new volunteers chose Green Gym because it offers a way to keep or increase fitness:

**66** It gives me an opportunity to get some physical activity. **99** 

Even those who don't join with increasing fitness in mind recognise the benefits of being more physically active:

I feel much fitter and sometimes I feel a sort of a soreness - which is a good soreness, which means I've actually worked my muscles out. My arms, my shoulders really feel like they've had a workout afterwards and my figure, I feel much better about it ... I feel good about my body shape and maybe it has toned up a little bit, 'cos I have lost a little bit of weight as well, so maybe that could be part of Green Gym, 'cos it's quite intense physical activity and I'm not just doing it once a week, it's twice a week, so it's probably the Green Gym that's done it.

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When joining Green Gym none of our new volunteers set out to lose weight, but there was recognition that low mood can have a negative effect on food choices. Feeling better, as a result of participating in Green Gym, can encourage healthy food choices:

When I isolate myself, my food and my diet go downhill - badly - and literally I will just sit at home and comfort eat. Being at [Green Gym] I've managed not to do that because of the [healthy] food there and you're exercising while you're there anyway...

To gain more insight on the Green Gym 'journey', we interviewed six of the ten new volunteers at the start of their experience. Of these, four were interviewed a second time, after 3 months. We were unable to re-interview the remaining two – one had got a job and did not want to take part in the study, the other was hospitalised and non-contactable.

Our new volunteers echoed what we've been told by established volunteers: finding respite, reducing isolation, finding purpose and creating routine, improving their social life and giving something back to the local community are all key benefits of participating in Green Gym.

As a carer for her elderly mother Helen feels isolated and lonely. She has lost touch with friends and family and finds it difficult to make new contacts because of her caring responsibilities. Sometimes, the demands of being a carer get her down and she suffers with depression. Green Gym gives her a chance to have a life of her own, outside of her caring role:

That is the one place I can go where there isn't any ... pressure, so it's nice to go and just be [myself].

The ability to 'be yourself' at Green Gym and not be defined by your domestic responsibilities or past experiences was a strong theme.

Steve is an ex-offender, supported by a Green Gym referral partner during his re-entry into society following imprisonment. Steve experiences fear and distrust from others after they find out about his convictions. The social stigma makes him feel low and he avoids people and places he feels that are quick to stereotype him. At Green Gym, other volunteers don't ask him about his past. This has given him the courage to communicate more:

I find with myself, I've become a bit more confident, and I'm talking to people.

Green Gym volunteering provides a new sense of purpose and pride in making the local environment a better place:

Despite being retired, Rachel is keen to keep learning new skills and meeting new people. She enjoys the physical activity she gets at Green Gym, relishing feeling tired but exhilarated at the difference her work has made:

It's fun to do, you can see what you've done ... at the end of a session you can see the changes you've made as a group ... I didn't realise it would be that significant to me until we'd done a couple of jobs where you could actually see a huge difference.

As well as giving a connection to others and the local community, Green Gym offers a chance to reflect on innermost thoughts and feelings.

Tim is at a crossroads in his life. He's left his job, become unemployed and feels in a state of turmoil. He struggles to make decisions about his life and future. Working outside at a Green Gym he is able to think and plan, almost without realising it:

I was working with the earth and nature, just tuning into what is right for me. It was really wonderful; I felt so at peace with myself...

Green Gym offers structure and routine. For one new volunteer, this has been crucial in his pathway back to work:

Go I didn't really know what to do but the Green Gym gave me something, it gave me a solid commitment; I've got to be there on Monday and I've got to be there on Wednesday and I'd work the rest of my life around it, it felt like a nice introduction to getting back into the working world... and now I've been [offered a] job and I feel that Green Gym's [responsible because it has] given me a structure to get up at a certain time in the morning and be somewhere...



Despite no prior experience before Green Gym, two of the new volunteers were planning a career in horticulture or environmental work.



All our new volunteers recognised the gains they had made as a result of participating in Green Gym and all planned to continue attending for as long as possible. However, weekday Green Gyms can be incompatible with paid employment, making it difficult for those with jobs. Despite a large and vibrant employee engagement programme, weekend Green Gym volunteering options are limited:

66 I'll be working Monday to Friday normal office hours; it's a bit tricky because Green Gym is always on weekdays, in the middle of the day as well, so it's a shame to give it up, but I've got no choice...

This volunteer would continue if Green Gym offered weekend sessions.

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## **Section 15: Discussion and next steps**

# Objective 1: To build on the existing body of evidence - impact of Green Gyms on health, wellbeing and increased employability

Green Gym is effective in improving and maintaining both physical and mental health. The key mechanisms include supporting and increasing physical activity levels and, for mental health, reducing social isolation by increasing opportunities for people to work outdoors together in worthwhile activities.

Despite positive indications, our findings are limited by a small sample size that is not representative of all Green Gym volunteers. Moreover, only a small proportion of volunteers in our study were 'new' to Green Gym. Most volunteers who took part were existing members. Any gains in health and wellbeing are likely to have already been made prior to our first (baseline) survey, so underestimating impact. While this study builds on the existing body of evidence, the nature of the inclusive and tailored design of Green Gym makes it difficult to create more robust evaluation that typically requires random sampling and a control group.

We propose to address these factors as follows:

Sampling choices are limited. Currently, it is not possible to draw a random sample of Green Gym volunteers across both community and direct delivery Green Gyms. Moreover, it is currently not possible to contact volunteers (using contact details provided on joining Green Gym) for research purposes.

**Next steps:** As part of the changes to the TCV Green Gym licensing agreement for community led projects, more emphasis will be given to data requirements. We will specify what records and data we require community Green Gyms to collect, update and share as a requirement of their licence agreement, and support them to do so. Administrative changes will also be made to the consent that TCV asks for from volunteers at direct delivery projects to enable re-contact for research purposes.

**Comparison is problematic.** Those referred or signposted to Green Gym by third-party organisations typically have higher support requirements and a pressing need to participate in Green Gym. They tend to be more socially isolated and are experiencing, or at risk of experiencing, depression, anxiety or other mental health issues. Denying access (even for a short time) to such a vulnerable group for research purposes (to create a control group or similar) could be viewed as unethical.

**Next steps:** A control group approach is inappropriate for Green Gym evaluations at this time. However, it may be possible to construct a comparison by surveying a group with similar health and wellbeing needs, and demographic profile, in an area without a Green Gym or similar projects. However, such an approach is likely to be complex and resource intensive.

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Some Green Gym volunteers require a high level of support to participate in research. Given the dispersed location of Green Gyms, competing pressures on the time of project officers and the small size of the Green Gym research team, not all volunteer support needs can be met and a proportion of volunteers willing but unable to take part in research without help will be excluded.

**Next steps:** We will continue to look for technology that removes as much of the respondent burden as possible. Solutions could include a short number of questions sent by text message, and creation of an online panel. Use of participatory methods such as 'photovoice' and digital storytelling are also being explored.

# Objective 2: To make recommendations for the further development of systematic monitoring and measurement of Green Gym outcomes

Activity to deliver a systematic and comprehensive approach to monitoring is underway. A critical outcome of our study is the identification of a set of core measures to capture behavioural and health outcomes, data collection processes and information governance policies that will be used systematically and comprehensively across all Green Gyms.

#### Next steps:

- A Green Gym research strategy will support the introduction of systematic monitoring and measurement of Green Gym outcomes.
- Focusing on a small set of national indicators<sup>21</sup> in accordance with those
  of Public Health England and NHS England, we will collect standardised
  monitoring information on physical activity levels and mental wellbeing at
  regular points in the volunteer's journey.
- We will investigate collection of biometric measures using wearable technology and the possibility of data collection by NHS Health Check teams.

# Objective 3: To identify opportunities for learning, change and improvement to the Green Gym programme

The Green Gym programme is working towards a culture of learning, change and improvement. Over time, both the organisational vision for programme learning and development, and professional development activities for staff to support this vision, will become clear. As we move towards this, a range of organisational support systems to enable and sustain cultural change will be put in place. In the meantime, current structures and processes do not always support opportunities for learning, change and improvement to the Green Gym programme.



Better understanding is needed of the most effective ways of reaching, recruiting and retaining Green Gym volunteers. Despite the attraction of Green Gym to a broad range of users, more understanding is required of the needs and motivations that drive Green Gym participation by particular target groups. Green Gyms do not routinely collect information on volunteers' experience or perceptions. Despite recognition of the need to hear from those we wish to help, there is no systematic process to do this, leading to a range of ad hoc, inconsistent and informal approaches. Moreover, once collected, no systems or templates exist to enable aggregation or analysis at a higher level, or the sharing and use of this information, to drive strategic developments or improvements to the Green Gym programme.

Better understanding of the volunteer experience would enable the Green Gym programme to be more responsive to those we support and to understand how changes in health behaviours are mediated through the Green Gym experience. Significantly, this would enable Green Gyms to learn from volunteers what is, and is not, working. Without this insight it is difficult for Green Gym to continue to specialise, increase expertise and better meet needs to ensure the most effective volunteer experience.

A key part of understanding the most effective ways of reaching, recruiting and retaining Green Gym volunteers is establishing lines of communication with key referral sources. Green Gym is active in promoting referrals by clearly communicating who is eligible to join, via the Green Gym and third party websites, social media, Green Gym leaflets, brochures, and in cover letters and emails sent to referral partners. However, there is little follow-up to gain feedback from referral partners to better understand their needs, or regular feedback to referral partners on the clients they refer.

#### Next steps:

- Consideration will be given to volunteer segmentation activities as part of the Green Gym research strategy.
- A key metrics dashboard will be developed to include volunteer feedback among the performance indicators.
- We will establish lines of communication with primary referral sources.
- We will establish a feedback cycle from referral partners.
- We will provide regular feedback to key referral partners.

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### **Section 16: Recommendations**

Green Gym has embarked on an ambitious journey to scale-up the number of Green Gyms from 140+ to over 600 in 5 years. A solid outcomes evidence base is crucial to gaining funding and commissioning of Green Gyms from public health partners, local authorities, trusts and foundations.

Drawing on both survey and qualitative evidence, Green Gym has contributed to an improvement in health, both physically through increased activity levels, and mentally through improved mental wellbeing and reduced social isolation. However, further work is required to build internal insight capability to underpin Green Gym's ability to continue to offer inclusive and tailored projects to meet a wide range of needs.

# Objective 1: To build on the existing body of evidence - impact of Green Gyms on health and wellbeing and increased employability

#### **Recommendations:**

- More robust evaluations are needed using a comparison group, but access must not be withheld to potentially vulnerable Green Gym volunteers.
- Licensed Green Gyms should be supported to collect and share (with TCV) core monitoring data on health, wellbeing and employability metrics.
- Written consent should be recorded to enable re-contact with Green Gym volunteers for research purposes.
- Technology should be used to ensure research is as inclusive as possible.

# Objective 2: To make recommendations for the further development of systematic monitoring and measurement of Green Gym outcomes

#### **Recommendations:**

- The Green Gym research strategy should support the introduction of systematic monitoring and measurement of outcomes.
- A set of core measures is needed to capture behavioural and health outcomes, data collection processes and information governance policies that will be used systematically and comprehensively across all Green Gyms.

# Objective 3: To identify opportunities for learning, change and improvement to the Green Gym programme

#### **Recommendations:**

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- Consideration should be given to volunteer segmentation activities as part of the Green Gym research strategy.
- A key metrics dashboard should be developed to include volunteer feedback among other performance indicators.
- Regular feedback should be gained from, and timely updates provided to, key referral partners.



## **Section 17: Appendices**

## **Appendix A: Previous Green Gym Research**

Date and Title	Author	Details	Methods	Notes
1999 The Green Gym - Evaluation of a Pilot Project in Sonning Common. Report No. 8	Reynolds, V. Oxford Centre for Healthcare Research and Development (OCHRAD) at Oxford Brookes University	A pilot evaluation that took place at the original Green Gym in Sonning Common	<ul> <li>Physiological tests to measure changes in participants' fitness over 6 months</li> <li>SF-36 Health Survey completed by participants (a multipurpose short form health survey of 36 questions)</li> </ul>	Small scale pilot
2002 Well-Being Comes Naturally: An Evaluation of the TCV Green Gym at Portslade, East Sussex. Report No. 17	Reynolds, V. Oxford Centre for Healthcare Research and Development (OCHRAD) at Oxford Brookes University	This further study was conducted with similar objectives to the Sonning Common study	<ul> <li>A set of validated questionnaires (including SF-12, a standardised health status survey)</li> <li>Physiological measurements</li> <li>Both administered at three time points: baseline, 3 months and 6 months</li> </ul>	A high dropout rate: only 18 of the 37 participants remained at 6 months
2008 National Evaluation of TCV's Green Gym. Report No. 29.	Yerrell, P. School of Health and Social Care Oxford Brookes University	Building on earlier evaluations to provide more evidence on health benefits. Undertaken between July 2003 and August 2007. A total of 703 participants from 52 projects completed the introductory questionnaire, and of those 194 also completed the continuation questionnaire	<ul> <li>An introductory questionnaire and a continuation questionnaire (to be completed after a minimum of 3 months) distributed by project officers during sessions</li> <li>The questionnaires combined SF-12, modified questionnaires developed by TCV, demographic questions of participants, and a self-report physical activities inventory that was 'translated' into metabolic equivalent tasks as a measure of energy expenditure</li> </ul>	Unrepresentative sample – few questionnaire returns from ethnic minority groups, with 97% of respondents being 'white'

Date and Title	Author	Details	Methods	Notes
2008 Inspiring people, improving places: the positive impact and behavioural change achieved through environmental volunteering with BTCV	BTCV	Evaluation to identify economic benefits of the work of BTCV by assessing social return on investment	<ul> <li>Surveys</li> <li>Social return on investment (found to be £1.53 for every £1 invested in Green Gyms)</li> </ul>	Report does not include information on research methods.
2008/2009 BTCV Norwich Green Gym Evaluation Findings	Yerrell, P. School of Health and Social Care Oxford Brookes University Report written by TCV	35 participants completed the introductory questionnaire and of these 12 also completed the continuation questionnaire	National Evaluation of Green Gym Questionnaires (NEGGQ), which is a series of validated questionnaires and physiological measurements first used during the Green Gym pilot at Portslade, including SF-12. Questionnaires were administered at baseline and at 6 months	High drop-out rate
2009 School Green Gym: Evaluation findings: health and social outcomes	Yerrell, P. School of Health and Social Care Oxford Brookes University Report written by TCV	122 children completed evaluation questionnaires, aged between 7 and 11. 65 boys and 57 girls took part	A questionnaire to monitor the changes in physical activity levels, benefits to physical and mental health, and self-confidence. The questionnaire included the PedsQL (Paediatric Quality of Life Inventory) that provides three measures: physical health summary score, psychosocial health summary score and a total scale summary score  • Introductory questionnaires were administered before children began Green Gym and then continuation questionnaires after they had completed the 10 week programme	Lack of follow- up beyond the 10 week programme



Date and Title	Author	Details	Methods	Notes
2012 Wellbeing Comes Naturally: A Summative Evaluation Report	CAG Consultants		<ul> <li>SF-12 health survey at the beginning of the programme and after 4 weeks. Volunteers were also invited to respond to the additional ten 'social capital' questions</li> <li>Project reporting - project staff reported quarterly to the TCV national programmes team, including both quantitative and qualitative information</li> <li>Participant scrapbooks - stories of their journeys with the support of the project delivery workers</li> <li>Project officer interviews (face to face) - in-depth digitally recorded interviews face-to-face as well as by telephone</li> <li>Volunteer interviews - digitally recorded</li> <li>Participating community organisation interviews (phone)</li> <li>Questionnaires using the new World Bank social capital questions, and National Office for Statistics community connectivity questions</li> </ul>	High drop-out rate with only 6% completing the third follow-up SF-12
2015 Western Green Gym Year 2 Evaluation (N Ireland)	Katrina Collins with TCV	Part of evaluation below	<ul> <li>Joining questionnaires</li> <li>Case studies</li> <li>Pedometers, smartphone apps and wearable sports monitors</li> <li>Weight loss tracking over 24 weeks of ten groups</li> <li>Survey on health, wellbeing and social wellbeing including: SWEMB, e.g. stress, anxiety and self-confidence; mood and enjoyment; self-report on physical activity levels: week 1; week 12; week 24; week 36; and self-report on pro-environmental behaviours</li> </ul>	High drop- out rate with only 44% completing pre- and post- questionnaires.



Date and Title	Author	Details	Methods	Notes
2014 (ongoing) The Conservation Volunteers - Green Gym Programme for the Public Health Agency Evaluation of the Impact of Green Gyms	Katrina Collins with TCV	An independent evaluation of the Green Gyms in Northern Ireland	<ul> <li>Quantitative methods through surveys, ratings scales and monitoring of biometrics (levels of physical activity)</li> <li>Qualitative methods such as focus groups, case studies and personal testimonies that explain the observed changes</li> <li>The 'most significant change' approach has been adopted to gather stories from participants and project staff to inform the case studies and personal testimonies</li> <li>A mixed methods design is being used that responds to the dynamic nature of the programme offered by TCV and takes account from an evaluation perspective of the multivariate effect of environmental volunteering</li> </ul>	
2015 (not reported on) Green Gym - Have Your Say survey	Julie Waites and Jon Huggett, Nesta with TCV	As part of the SIF work an extra survey was developed?	<ul> <li>Short survey with a mixture of open questions on how long volunteers come and how they participate, their motivation, and what difference Green Gym makes to their lives</li> <li>Self-report Likert scales including physical activity, and group volunteering importance</li> </ul>	

# **Appendix B: Codes used to analyse volunteer interviews**

Codes - Better health and wellbeing	Impact pathway
Physical Psychological Activity Diet	Conservation skills and knowledge of the environment Health literacy Safe physical activity Safe tool use Increased management of green spaces and pro-environmental behaviour Increased time spent in outdoor green spaces Improved diet Become physically active Increased fitness
Codes - Better health and wellbeing	Impact pathway
Psychological Social Altruism Support Ethos	Social interaction skills  Increased interaction outside the sessions Sharing different perspectives  Better mental health
Codes - Increased employability	Impact pathway
Outdoors Motivation Change Skills Hopes	Intergenerational skill sharing Leadership Community resilience Individual resilience Self-efficacy/esteem Form community groups/networks Increased knowledge and confidence

Codes - Increased employability	Impact pathway
Outdoors Skills Hopes	Conservation skills and knowledge of the environment  Increased management of green spaces and pro-environmental behaviour Increased the time spent in outdoor green spaces  Increased knowledge and confidence
Codes - Increased employability	Impact pathway
Aspirational Structure Motivation Change Skills Hopes	Individual resilience Self-efficacy/esteem Job readiness skills Increased confidence and become more skilled to find a job Increased knowledge and confidence
Codes - Better health and wellbeing	Impact pathway
Mental Health Psychological Social Support Change Skills	Social interaction skills Increased interaction outside the sessions Reduced isolation

### **Appendix C: Survey Questionnaire**





# TCV Green Gym National Survey (BASELINE)

Dear Green Gym participant,

Thank you for agreeing to take part in this survey. The Conservation Volunteers (TCV) and NEF Consulting are working together, gathering evidence to demonstrate the value of providing Green Gym groups with the aim of improving both your health and the environment at the same time. The responses you give today will provide a key part of this understanding.

We estimate that completing this survey should take around 15 minutes. We will come back to you in 2016 to ask you to complete two shorter follow-up surveys.

We will treat all information that you give in confidence. When we report the findings of the evaluation we will not identify any individual. If you have any questions please do not hesitate to contact us by telephone or email, details are below.

Many thanks,

Joy

Joy Beishon Head of Green Gym Research

E: j.beishon@email.tcv.org.uk

T: 020 3794 8021 M: 07855 807 083

consent to The Conservation Volunteers (TCV) e-contacting me to take part in further research.  Respondent signature  Respondent name  C. IF YOU TICKED 'NO' TO EITHER QUESTION, what is your reason fo not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and February 2016 I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a questionnaire	I consent to The Conservation Volunteers (TCV) re-contacting me to take part in further research.  Respondent signature  Date  2. IF YOU TICKED 'NO' TO EITHER QUESTION, what is your reason for not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and February 2016 I don't have time to take part I need help to complete the questionnaire		onsent to The Conservation Volunteers (TCV) contacting me to take part the follow-up surveys.	Yes	No
Respondent name  2. IF YOU TICKED 'NO' TO EITHER QUESTION, what is your reason fo not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and February 2016 I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a questionnaire	Pate  2. IF YOU TICKED 'NO' TO EITHER QUESTION, what is your reason for not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and February 2016 I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a questionnaire I don't have access to the internet/email account	l cc	onsent to The Conservation Volunteers (TCV)		
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I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a questionnaire	I don't have time to take part  I need help to complete the questionnaire  I don't feel comfortable sharing information on a questionnaire  I don't have access to the internet/email account		IF YOU TICKED 'NO' TO EITHER QUESTION, what	t is your r	eason for
I need help to complete the questionnaire  I don't feel comfortable sharing information on a questionnaire	I need help to complete the questionnaire  I don't feel comfortable sharing information on a questionnaire  I don't have access to the internet/email account		IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)	t is your r	eason for
I don't feel comfortable sharing information on a questionnaire	I don't feel comfortable sharing information on a questionnaire  I don't have access to the internet/email account		IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and		
			IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and I don't have time to take part		
	Other (please specify):		IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and I don't have time to take part I need help to complete the questionnaire	nd Februa	ry 2016
Other (please specify):			IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a question of the state of the sharing information on a question of the state of the sharing information on a question of the sharing information on a question of the state of the sharing information on a question of the state	nd Februa	ry 2016
		2.	IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a quality of the complete the internet/email account	nd Februa	ry 2016
			IF YOU TICKED 'NO' TO EITHER QUESTION, what not taking part? (Please tick all that apply)  I don't come to Green Gym very often I'm not going to come to Green Gym in January and I don't have time to take part I need help to complete the questionnaire I don't feel comfortable sharing information on a quality of the complete the internet/email account	nd Februa	ry 2016



Part A: About yours	seit	•
---------------------	------	---

This section collects information about you that enables us, and you, to track your progress overtime. Just a reminder that all answers you give will be treated in confidence and your answers will not be shared with a third party.

3.	What is your full name? (please write in BLOCK CAPITALS)
4.	What is the name of your Green Gym group?
	Abingdon Green Gym
	Barnet Green Gym
	Bromley Green Gym
	Camden Green Gym - Thursday
	Camden Green Gym - Tuesday
	Darlaston Community Gardens
	Hollybush - Friday gardening group
	Hollybush - Wednesday Gardening group
	Horsham Green Gym
	Hounslow Pevensey Road
	Lloyd Park Green Gym
	Sonning Common Green Gym
	Trafford Green Gym
	Watford Cassiobury Green Gym
	West Hampstead Green Gym
	Whitehall Green Gym
	Witton Country Park Green Gym
	Other - Please give the name and postcode of your Green Gym group:

☐ 1 - 4 ☐ 1 - 6 ☐ Betv ☐ Betv ☐ Long	weeks months ween 6 mo ween 2 and ger than 5	nths and 2 I 5 years years		een Gym o	war the las	t 2 month	e?
1	2	3	4	5	6	7	8
More than twice a week	About twice a week	About once a week	About once every two weeks	About once a month	About once every two months	Less than once every two months	This is my first time
8. Wha	at is your h						
9. Sex	2	3					
Male	Female	I'd prefe not to sa					

	High blood pressure High cholesterol Diabetes Overweight or obese Any other physical health condition or illness lasting or expected to last for 12 months or more (if so, please specify)
1.	Are you a smoker?
	Yes No Occasionally
2	Do you have any of the following mental health conditions or
lln _	Do you have any of the following mental health conditions or esses?  Depression and/or anxiety issues Post-traumatic stress disorder (PTSD) Any other mental health condition or illness lasting or expected to last for 12 months or more (if so, please specify)
lln	Depression and/or anxiety issues Post-traumatic stress disorder (PTSD) Any other mental health condition or illness lasting or expected to last

	<b>That is your ethnic group?</b> Choose one option that best describes our ethnic group or background
White	
☐ Iri	ritish/ English/ Welsh/ Scottish/ Northern Irish sh ypsy or Irish Traveller ny other White Background
Mixed,	/ Multiple Ethnic Groups:
□ W	/hite and Black Caribbean /hite and Black African /hite and Asian ny other Mixed / Multiple ethnic background,
Asian	/ Asian British:
☐ Pa ☐ Ba ☐ Ch	dian akistani angladeshi <i>(See next page for further options)</i> ninese ny other Asian background
Black,	/ African/ Caribbean/ Black British:
☐ Ca	frican aribbean ny other Black / African / Caribbean background
Other	Ethnic Group:
_	rab ny other Ethnic Group



	Degree, or Degree equivalent and above
]	Other educational qualification for which you received a certificate (e.g. Certificates of Higher Education, A/AS Levels, NVQs 1-4, GCSEs,
1	Entry Level Certificates)
J	Any professional, vocational or other work-related qualification for which you received a certificate
]	No Qualifications
<b>5.</b>	Which of the below best describe your TOP THREE reasons for
	joining Green Gym?
	to increase my physical fitness
	to increase my mental wellbeing
	to be outdoors more
	to meet like-minded people
	to give something back to my community
	to get involved with environmental conservation activities
]	Other (please specify)
	Which of the below best describe your TOP THREE reasons for continuing to come to Green Gym?
	I want to increase or maintain my physical activity
	I want to increase or maintain my mental wellbeing
	I want to be outdoors more
	I want to meet like-minded people
	I want to give something back to my community
	I want to get involved with environmental conservation activities
	Other (please specify)

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Social Services  NHS (e.g. your doctor or nurse)  Employment organisation (e.g. Jobcentre)  Training organisation (e.g. School, College or University)
Volunteering Agency Other (please specify):

### Part B: Tracking your levels of activity...

This section is used to look at your levels of activity.

Think about all the **vigorous** activities that you did in the **last 7 days**. **Vigorous** physical activities refer to activities that take hard physical effort and make you breathe much harder than normal. Think only about those physical activities that you did for at least 10 minutes at a time.

19. During the last 7 days, on how many days did you do vigorous physical activities like heavy lifting, digging, aerobics, or fast bicycling?
days per week
☐ No vigorous physical activities → Skip to question 21
20. How much time did you usually spend doing vigorous physical activities on one of those days?
hours per day
minutes per day
☐ Don't know/Not sure
Think about all the <b>moderate</b> activities that you did in the <b>last 7 days. Moderate</b> activities refer to activities that take moderate physical effort and make you breathe somewhat harder than normal. Think only about those physical activities that you did for at least 10 minutes at a time.
21. During the last 7 days, on how many days did you do moderate physical activities like carrying light loads, bicycling at a regular pace, or doubles tennis? Do not include walking.
days per week
☐ No moderate physical activities → Skip to question 23
22. How much time did you usually spend doing moderate physical activities on one of those days?
hours per day
minutes per day
☐ Don't know/Not sure

Think about the time you spent **walking** in the **last 7 days.** This includes at work and at home, walking to travel from place to place, and any other walking that you have done solely for recreation, sport, physical activity, or leisure

or leisure.									
23. During the last 7 days, on how many days did you walk for at least 10 minutes at a time?									
days per v	veek								
☐ No walking –	Skip to ques	stion 25							
24. How much ti	me did you us	ually spend wa	lking on one o	f those days?					
hours per	day								
minutes p	er day								
☐ Don't know/I	Not sure								
the last 7 days. Work and during visiting friends, re	The last question is about the time you spent <b>sitting</b> on weekdays during <b>the last 7 days.</b> Include time spent at work, at home, while doing course work and during leisure time. This may include time spent sitting at a desk, visiting friends, reading, or sitting or lying down to watch television.								
25. During the laweek day?	ist / days, now	much time aid	a you spena sii	ung on a					
hours per	day								
minutes p	er day								
☐ Don't know/I	Not sure								
26. To what exte your particip		k your level of Gym activities		ty is related to					
Not at all 0%	A little 25%	Some 50%	Quite a lot 75%	A great deal 100%					



### Part C: Tracking your wellbeing...

This section is used to look at your personal and social wellbeing.

27. Below are some statements about feelings and thoughts. Please tick the box that best describes your experience of each over the last 2 weeks.

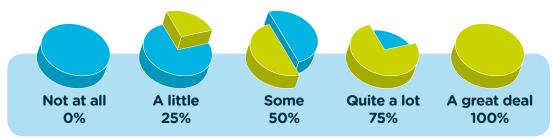
	None of the time	Rarely	Some of the time	Often	All of the time	Don't know
I've been feeling optimistic about the future						
l've been feeling useful						
l've been feeling relaxed						
I've been dealing with problems well						
l've been thinking clearly						
I've been feeling close to other people						
I've been able to make up my own mind about things						

28. Now, how would you have answered these same questions before you joined Green Gyms?

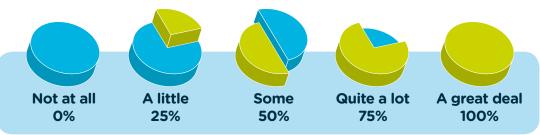
NOTE: SKIP THIS QUESTION IF YOU HAVE BEEN ATTENDING GREEN GYMS FOR LONGER THAN 2 YEARS.

	None of the time	Rarely	Some of the time	Often	All of the time	Don't know
I've been feeling optimistic about the future						
I've been feeling useful						
I've been feeling relaxed						
I've been dealing with problems well						
I've been thinking clearly						
I've been feeling close to other people						
I've been able to make up my own mind about things						

29. Thinking about your answers above, to what extent do you think your wellbeing is related to your participation in Green Gym activities?



30. Thinking about your answers above, to what extent do you think your wellbeing is as a result of being outdoors participating in Green Gym activities? I.e. would you have experienced the same wellbeing levels if you had participated in a similar indoor activity or community group?



**31. Overall, how satisfied are you with your life?** Please use a scale of 0 to 10, where 0 is not at all satisfied and 10 is completely satisfied, to answer the following questions.

Not	at all s	atisfied	l					Comp	oletely s	satisfied
0	1	2	3	4	5	6	7	8	9	10

**32.** Overall, to what extent do you feel the things you do in your life are worthwhile? Please use a scale of 0 to 10, where 0 is not at all worthwhile and 10 is completely worthwhile, to answer the following questions.

Not	at all w	vorthwł	nile				С	omplet	ely wo	rthwhile
0	1	2	3	4	5	6	7	8	9	10

**33. Overall, how happy did you feel yesterday?** Please use a scale of 0 to 10, where 0 is not at all happy and 10 is completely happy, to answer the following questions.

Not	at all h	арру						Cor	npletely	y happy
0	1	2	3	4	5	6	7	8	9	10

**34. Overall, how anxious did you feel yesterday?** Please use a scale of 0 to 10, where 0 is completely anxious and 10 is not at all anxious, to answer the following questions.

Com	Completely anxious					No	t at all	anxious		
0	1	2	3	4	5	6	7	8	9	10

Now, how would you have answered these same questions before you joined Green Gym?

NOTE: SKIP QUESTIONS 34 - 37 IF YOU HAVE BEEN ATTENDING GREEN GYMS FOR LONGER THAN 2 YEARS.

**35.** Thinking about before you joined Green Gym - overall, how satisfied were you with your life? Please use a scale of 0 to 10, where 0 is not at all satisfied and 10 is completely satisfied, to answer the following questions.

 Not at all satisfied
 Completely satisfied

 0
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10

**36.** Thinking about before you joined Green Gym - overall, to what extent did you feel the things you did in your life were worthwhile? Please use a scale of 0 to 10, where 0 is not at all worthwhile and 10 is completely worthwhile, to answer the following questions.

Not at all worthwhile

O 1 2 3 4 5 6 7 8 9 10

**37. Thinking about before you joined Green Gym - overall, how happy did you feel?** Please use a scale of 0 to 10, where 0 is not at all happy and 10 is completely happy, to answer the following questions.

 Not at all happy
 Completely happy

 0
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10

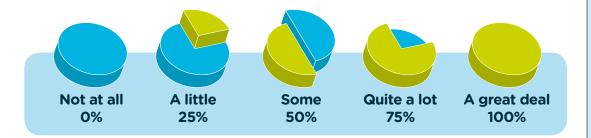
**38. Thinking about before you joined Green Gym - overall, how anxious did you feel?** Please use a scale of 0 to 10, where 0 is completely anxious and 10 is not at all anxious, to answer the following questions.

 Completely anxious
 Not at all anxious

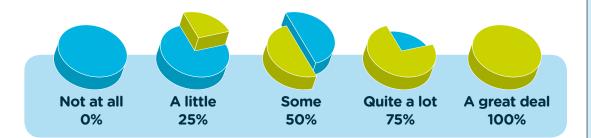
 0
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10



39. Thinking about your previous answers, overall to what extent do you think your feelings of satisfaction, worthwhileness, happiness and anxiety are related to your participation in Green Gym?



40. Thinking about your previous answers, overall to what extent do you think your feelings of satisfaction, worthwhileness, happiness and anxiety are a result of being outdoors? I.e. would you have experienced the same wellbeing levels if you had participated in a similar indoor activity or community group?



## The next questions are about your social wellbeing.

41. Could you please tell me on a scale of 1 to 10 how satisfied you are with your social life, where 1 means you are very dissatisfied and 10 means you are very satisfied?

Very	dissat	isfied							Very s	satisfied	
0	1	2	3	4	5	6	7	8	9	10	

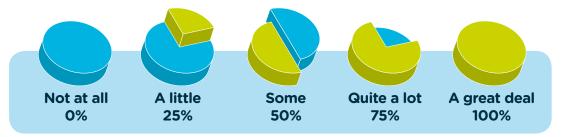
42. Now, how would you have answered this same question before you joined Green Gyms?

NOTE: SKIP THIS QUESTION IF YOU HAVE BEEN ATTENDING

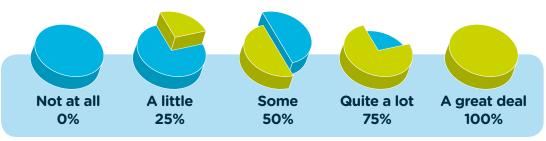
NOTE: SKIP THIS QUESTION IF YOU HAVE BEEN ATTENDING GREEN GYMS FOR LONGER THAN 2 YEARS.

Very	/ dissat	isfied							Very s	satisfied
0	1	2	3	4	5	6	7	8	9	10

43. Thinking about your answers above, to what extent do you think your social wellbeing is related to your participation in Green Gym activities?



44. Thinking about your answers above, to what extent do you think your social wellbeing is as a result of being outdoors participating in Green gym activities?



Now, a question about the wider local area around your Green Gym - the area within 15-20 minutes walking distance. 45. To what extent would you agree or disagree that people in this neighbourhood pull together to improve the neighbourhood? Definitely agree Tend to agree ☐ Tend to disagree Definitely disagree Nothing needs improving ☐ Don't know 46. Thinking about your answer above, to what extent do you think it is related to your participation in Green Gym? Not at all A little **Quite a lot** A great deal Some 25% 50% 100% 0% 75% Thank you for taking part in this survey!

# **Appendix D: Table of Qualitative Interviews**

Gender	Referral	Health Issues	Socio-economic	New Volunteer
F	Self	Overweight	Long-term unemployed	No
F	Social prescribing referral	Epilepsy Depression	Long-term unemployed	No
М	Self	N/A	Undisclosed	Yes
М	Mental health services	High blood pressure Overweight Disabled Depression	Long-term unemployed	No
М	Criminal justice organisation	N/A	Ex-Offender	Yes
М	Self	Diabetes Anaemia Depression	Long-term unemployed	No
М	Job centre	Overweight Depression	Retired	No
F	Self	N/A	Undisclosed	Yes
М	Self	High blood pressure Overweight Asthma Depression	Long-term unemployed	No
М	Social services	N/A	Long-term unemployed	No
М	Alcohol services	N/A	Long-term unemployed	No
М	Job centre	Diabetes Depression	Long-term unemployed	No
F	Self	N/A	Long-term unemployed	Yes
М	Community organisation	Overweight Depression	Long-term unemployed	No
F	Self	Asthma	Retired	Yes
М	Self	N/A	Long-term unemployed	No
F	Alcohol services	N/A	Undisclosed	Yes
М	Mental health services	High blood pressure Depression Osteoarthritis	Long-term unemployed	No



# **Appendix E: Topic guide for volunteer interviews**

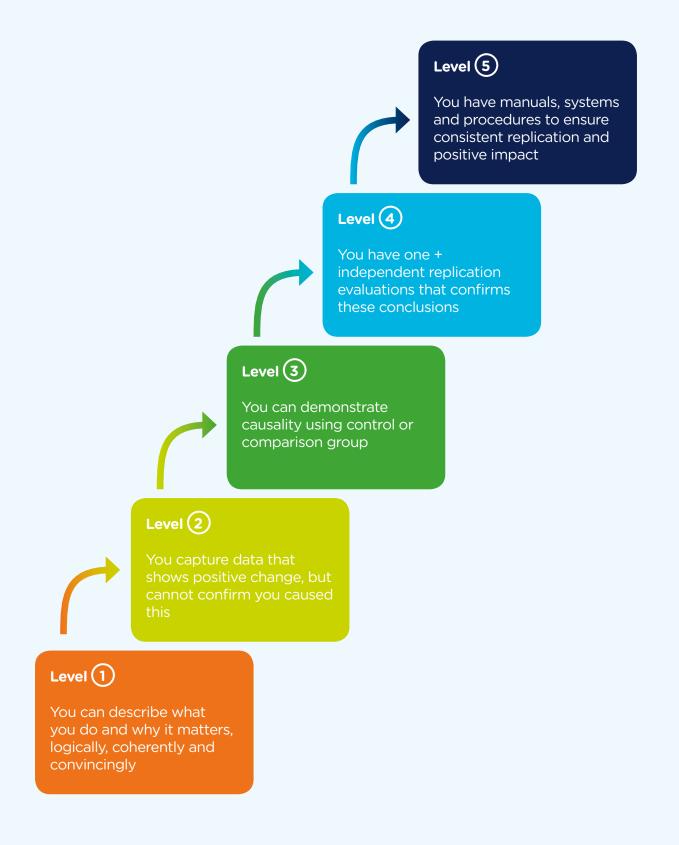
Interview schedu	le for volunteers
Pa	st
Question	Prompts
How did you find out about Green Gym?	Pathway (organisational) Personal / community relationships Media/local press/opportunistic
IF REFERRED/SIGNPOSTED/ADVISED BY AGENCY OR 3RD PARTY: Who/which agency referred/signposted/advised you to come to GG?	Do you still see (referrer)? Why?
IF REFERRED/SIGNPOSTED BY AGENCY OR THIRD PARTY: What did they tell you about GG?	How did that make you feel? Encouraged/ motivated/nervous/unsure/other
Have you ever done anything like GG?	Activity before GG
How were you feeling before you started coming to GG?	Physically/psychologically/life and family 'issues'/social connectivity/other?
What were you hoping to get from GG?	How/in what way? What outcomes – physical activity, mental health, social connection, giving something back
Pres	sent
How often do you come to GG?	Why? Would you like to come more/less often?
What do you like most about GG?	Why?
Is there anything that would make it even better for you?	Why?
How have you been feeling since you started coming to GG?	Why do you think you have been feeling like that?
Do you think that GG has contributed to any changes in your life?	How/in what way? What outcomes - physical activity, mental health, social connection, giving something back/other?
Fut	ure
Are you planning to continue coming to GG? IF YES: What are you hoping to get from continuing to come to GG?	How/in what way? What outcomes – physical activity, mental health, social connection, giving something back
IF REFERRED/SIGNPOSTED/ADVISED TO ATTEND GG BY AGENCY OR THIRD PARTY: How much does your GP/nurse/social worker know about how you have been feeling since	How is information transmitted – formally/informally and by whom?  If no feedback given would volunteer like to
coming to GG?	share feedback with referring agency? If yes - what outcomes and how?
Would you recommend GG to others/friend/ family	Why/why not?

# **Appendix F: Topic Guide for Referral Agencies**

Interview schedule	- referral agencies
Referral process	s and feedback
Question	Prompts
How did you first hear about Green Gym?	Professional/personal/community contacts/ conference/media
When did you first start sending clients to GG?	Why? What led you to use GG this time?
What process do you use?	Signposting (use of website/hard copy)/ formal referral (advance contact with GG leader), other methods
If you could - what changes would you make to this process?	Why? Speed/time/efficiency/cost effectiveness/ reporting
Thinking about xxx [name of client] what sort of feedback do you receive from the GG about xxx?	Useful? Why/how do you receive the feedback
What sort of feedback would you like?	Why? Attendance/distance travelled/specific outcomes?
What sort of feedback do you get from xxx about their GG experience?	Useful? Why/how How often they attend
What sort of information would you like to receive from xxx about their GG experience?	Why? How often they attend/changes in wellbeing/ physical activity/new friendships/other
Reason for referral/sig	nposting and benefits
Why did you think GG would be a good option for xxx?	What were you hoping that GG was going to do for xxx?  To your knowledge - had xxx ever done anything like GG before? / What were their physical activity levels?
If you've had contact with xxx since they joined GG) - would you say they have benefited from Green Gym?	What and why? Physical activity/psychological wellbeing/ social engagement
Do you think that GG has contributed to any positive changes in xxx's life?	What/How?
Perceptions of	of Green Gym
Thinking about your client groups - which groups do you think would benefit most from GG?	Why? In what way?  Disease groups/physical/mental health/ age groups/socio-economic groups/ disadvantaged groups
What do you like most about GG?	Why?
Is there anything you dislike?	Why?
Is there anything that GG could do better?	What? How?
Are you planning to continue referring to GG?	Why?

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## **Appendix G: Nesta Levels of Evidence**



## **Appendix H: Green Gym Volunteer Welfare Form**



## Volunteer welfare information

The Conservation Volunteers is committed to providing a safe, healthy and inclusive working environment for all its volunteers. We expect you, the volunteer, to contribute positively to this environment by respecting our policies, procedures and working practices. Please complete the personal information requested below so we can establish your health and welfare needs and improve your volunteering experience.

All information is treated in the strictest confidence. (\*Mandatory information for volunteering)

## **Your details**

Mr 🔵	Mrs 🔵	Miss	Ms 🔵	(please circle)
*First nan	ne			
*Address				
*Postcod	e			
E-mail				
*Date of I	Birth &/or a	ge		

"Firs	name	_
*Last	name	_
*Rela	tionship to you	_
*Add	ress	_
		_
*Pos	code	
*Tele	ohone/mobile me:	
Even	ings:	_
The	Conservation Volunteers and you	
Pleas	se circle where appropriate:	
	der to celebrate the work of our volunteers we often take photograp r activities. Are you happy for us to use photographs of you for	hs
publi	city purposes? Yes No	
	health and welfare derstand that it is advisable to have protection against tetanus when	า
	ing outdoors - Yes No (if yes describe below)	

*Are you be aware	taking any medication that a first aider or doctor would need to of?  Yes No (if yes describe below)	to
	any information we may need to ensure your safety e.g. colours, hearing impairment, learning difficulties - No (if yes describe below)	
Continue	on separate sheet if required	



## Your volunteer declaration - Data Protection Act 1998.

The personal data on this form will be used by The Conservation Volunteers to send you information about us. It will only be used by The Conservation Volunteers and will not be made available to any third party.

"I am involving myself of my own free will and declare that to the best of my knowledge the information given is correct and I know of no reason why I should not participate. I consent to the personal details supplied on this form being used by The Conservation Volunteers for the purposes outlined. I consent to follow The Conservation Volunteers policies and procedures when involved in their projects".

*Your signature:
*Date:
You and The Conservation Volunteers
Is this your first time with us? Yes / No
Have you volunteered for any other organisation in the last year? Yes / No
Have you been referred to us by an Agency? Yes / No If yes please tell us the name of the Agency:
Are you on a corporate volunteering programme? Yes / No If yes please tell us your employer:

Via email:	В	y telephone:
We would like to use your contact me Yes / No  We would like to use your contact details to send you our Roots newsletter and information about our charitable work, including fundraising. Yes / No  How you heard about us - please tick  Internet  Employment / careers office  Volunteer centre  Newspaper / Magazine  Referred by an agency  Word of mouth  Equal opportunities  The Conservation Volunteers aims to provide a working and volunteering environment in which everyone feels equally valued. We strive to meet this aim by continually monitoring our work and you can help by telling us a bit more about yourself.  Your economic activity - please tick  Employed  Self-employed  Unemployed (in training)  Unemployed (not in training)  Retired  Permanently sick or disabled  Looking after home/family  Economically active full-time student  Economically inactive student  Other economically inactive	V	ia email:
We would like to use your contact details to send you our Roots newsletter and information about our charitable work, including fundraising. Yes / Note that you heard about us - please tick  Internet  Employment / careers office  Volunteer centre  Newspaper / Magazine  Referred by an agency  Word of mouth  Equal opportunities  The Conservation Volunteers aims to provide a working and volunteering environment in which everyone feels equally valued. We strive to meet this aim by continually monitoring our work and you can help by telling us a bit more about yourself.  Your economic activity - please tick  Employed  Self-employed (in training)  Unemployed (in training)  Retired  Permanently sick or disabled  Looking after home/family  Economically active full-time student  Economically inactive student  Other economically inactive student  Other economically inactive	В	y post:
and information about our charitable work, including fundraising. Yes / Note that the work is a please tick   Internet   Employment / careers office   Volunteer centre   Newspaper / Magazine   Referred by an agency   Word of mouth    Equal opportunities  The Conservation Volunteers aims to provide a working and volunteering environment in which everyone feels equally valued. We strive to meet this aim by continually monitoring our work and you can help by telling us a bit more about yourself.  Your economic activity - please tick   Employed   Self-employed   Unemployed (in training)   Unemployed (int training)   Retired   Permanently sick or disabled   Looking after home/family   Economically active full-time student   Economically inactive student   Other economically inactive	1	would prefer you not to contact me Yes / No
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The Conservation Volunteers aims to provide a working and volunteering environment in which everyone feels equally valued. We strive to meet this aim by continually monitoring our work and you can help by telling us a bit more about yourself.  Your economic activity - please tick  Employed  Self-employed  Unemployed (in training)  Unemployed (not in training)  Retired  Permanently sick or disabled  Looking after home/family  Economically active full-time student  Economically inactive student  Other economically inactive		Word of mouth
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Other economically inactive		Economically inactive student
☐ Other/unknown	Г	Other/unknown

	White British
	White Irish
	White Other
	Mixed - White and Black Caribbean
	Mixed - White and Black African
	Mixed - White and Black Asian
	Mixed - Other
	Asian or Asian British - Indian
	Asian or Asian British - Pakistani
	Asian or Asian British - Bangladeshi
	Asian or Asian British - Other
	Black or Black British - Caribbean
	Black or Black British - African
	Black or Black British - Other
	Chinese
	Traveller/Roma/Irish traveller
	Other:
<b>Yo</b>	Bisexual Gay man Gay woman/lesbian Heterosexual/straight Other
Do	Prefer not to say  you have a disability - Yes / No

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## **Appendix I: Green Gym Pilot Study**

## **Pilot Green Gym Study**

## **Executive summary**

## **Key findings**

Findings from the pilot study show that:

- Due to the inclusive nature of Green Gym, a large proportion of the national evaluation will need to be administered in-person. This has significant resource implications.
- Most volunteers taking part in the national evaluation will be existing volunteers and not new to Green Gym. As such, it is likely that any gains made in both physical and psychological health (as a result of Green Gym participation) will already have been achieved.
- Data quality of retrospective questions may be weak, but can be improved by giving volunteers access to answers previously given to the same question.
- The collection of biometric data is resource intensive as (without the use of technology devices) it cannot be done using self-complete methods. This has significant resource implications.
- For reasons outlined above (the small numbers of new volunteers in comparison with the number of existing volunteers) and the timeframe of the national evaluation (3 months), biometric data is unlikely to demonstrate significant improvement.
- As demonstrated in the pilot, the collection of biometric data is most useful as a vehicle to engage volunteers in broader healthy conversations.

#### 1. Introduction and methodology

## 1.1 Preface

The scaling up of Green Gyms across the country is supported by Nesta and the Cabinet Office, through the Centre for Social Action Innovation Fund. The plan is to grow Green Gym to 600 projects by 2020.

The pilot study and the national evaluation of Green Gym are also supported by Nesta as part of the scaling up project, to strengthen the evidence base for funding bids, with particular attention to the needs of public health commissioners.



## 1.2 Introduction

This report is a summary of the findings of a pilot study conducted to inform the national (England only) Green Gym evaluation. The report contains a review of both potential tools and data collection strategies for the national evaluation of Green Gym.

The Conservation Volunteers (TCV) has commissioned the New Economics Foundation (NEF) to support the delivery of the national evaluation of Green Gym. Both the pilot and the national evaluation have been and will be led and carried out by TCV with NEF offering analytical expertise and acting as a 'critical friend' in the evaluation process.

### 1.3 Context

Green Gym brings together local volunteers on a regular (often weekly) basis to revitalise outdoor spaces. It enables people to increase their level of physical activity and improve their health while also improving their local environment. Green Gym is free at point of contact. Green Gyms are particularly successful in reaching people and communities where health inequalities are most common and evident, and where public space may not be utilised to its full potential. A quarter of the current 130 Green Gyms are located in the top 20% most deprived places in the UK.



Despite sharing a basic format, there is no 'one size fits all' model for Green Gym and each is adapted to the needs of the local community and its volunteers. As a consequence, each Green Gym may have as many differences as similarities.

In general, Green Gyms meet weekly for around 3 hours with a coffee break in the middle. Most Green Gyms begin with instructions on how to use the tools for the activities planned for that session and warm-up and stretching physical activities before the tasks begin. At the end of the session, once the tools have been put away, volunteers take part in a series of cool-down and stretching physical activities to conclude the Green Gym session.

## 1.4 Sample

The pilot was designed to take account of a variety of geographic areas, different types of Green Gym and a wide range of volunteers, including those referred by third-party agencies and those self-referring. The pilot Green Gyms received no additional support to take part in the pilot.

Three Green Gyms were selected to take part in the pilot were:

Watford (Hertfordshire)

Darlaston (Birmingham)

West Hampstead (London)

## 2. The pilot evaluation: aims and objectives

The purpose of the pilot study was to:

- Assess the most appropriate subjective (self-report questionnaire) tools to measure the health and wellbeing of Green Gym volunteers
- Gain an in-depth understanding of the acceptability (or otherwise) of collecting objective biometric data from Green Gym volunteers
- Use this information to determine which subjective and objective tools to use in the national evaluation
- Identify which factors (if any) impact on the organisation and delivery of Green Gym and therefore may influence Green Gym (and volunteer officer) project officers' willingness to take part in the anational evaluation.

The purpose of the pilot study was not to identify 'distance-travelled' or behavioural change between measurements.

# Review and draft tools

- Standard Evaluation Framework for physical activity interventions
- Outcome framework from NEF

## **Piloting and testing**

- Selection of pilot areas
- Piloting and testing

   data collection,
   fitness for purpose

   assessment

## **Final outputs**

- Measurement tools for national Green Gym evaluation
- Protocol for national evaluation



### 2.2 Measurement Tools

A preliminary assessment of health and wellbeing self-report tools that could be used had been undertaken by NEF as part of an outcome framework document. Four outcome areas were identified:

- Physical activity
- Mental wellbeing
- Social cohesiveness
- Diet.

Using the Standard Evaluation Framework for physical activity interventions as a guide, three approaches to measuring physical activity were identified:

- Measure type and amount of physical activity within Green Gym
- Measure of total physical activity inside and outside of Green Gym
- Proportion achieving (Department of Health) recommended physical activity levels

In addition, a broader and more objective measure of physical health was obtained through waist circumference measurements and blood pressure readings.

Two approaches to mental wellbeing were used - the Short Warwick Edinburgh Mental Wellbeing scale (SWEMWBS) and the Office for National Statistics (ONS) wellbeing questions.

Social cohesiveness was assessed using frequency of contact with family, friends and social contact more generally.

A two-item food frequency question was used to assess '5 a day' fruit and vegetable intake.

Green Gym Pilot Measurement								
Group A	Group A	Group A						
Demographic, Socioeconomic and	Demographic, Socioeconomic and	Demographic, Socioeconomic and						
General Health Status Data	General Health Status Data	General Health Status Data						
Physical Activity – self report	Physical Activity – self report	Physical Activity - self report						
questions from Active People	questions from Active People	questions from Active People						
Survey (Sport England)	Survey (Sport England)	Survey (Sport England)						
Diet - two item food frequency -	Diet – two item food frequency –	Diet – two item food frequency –						
Public Health Indicators	Public Health Indicators	Public Health Indicators						
Wellbeing - self report - ONS questions	Wellbeing - self report - ONS questions	Wellbeing - self report - ONS questions						
Social Connectivity – self report	Social Connectivity - self report	Social Connectivity - self report						
– Social Trust – Understanding	- Social Trust - Understanding	- Social Trust - Understanding						
Society	Society	Society						
Waist Circumference - tape	Waist Circumference - tape	Waist Circumference - tape						
measure - Guidelines from National	measure - Guidelines from National	measure - Guidelines from National						
Obesity Forum	Obesity Forum	Obesity Forum						
Blood Pressure - taken by interviewer using digital monitor	Blood Pressure - taken by interviewer using digital monitor	Blood Pressure - taken by interviewer using digital monitor						





## 2.3 Pilot research methodology

The core pilot evaluation methodology comprised three steps:

- Sampling Green Gyms to take part engaging and recruiting through Green Gym project officers
- Gaining consent from volunteers willing to participate (and opt out sheets from those who chose not to take part)
- Data collection and site visits.

A series of site visits took place over a 6 weeks. Time was spent in each location to gain an understanding of the structure and operation of each Green Gym and to identify the level of support required to enable volunteers to participate in the study.

Length of time between site visits varied due to local conditions and volunteer availability but was approximately 2 weeks at Watford and West Hampstead with a longer period between visits at Darlaston. Dates of site visits can be found in table 1 below.

Table 1: Dates of site visits									
Group	Birmingham Darlaston	Hertfordshire Watford	London West Hampstead						
Baseline	13 Oct	30 Sept	2 Oct						
First follow-up	3 Nov	14 Oct	16 Oct						
Second follow-up	n/a	28 Oct	30 Oct						

At each visit participating volunteers completed, or were assisted to complete, self-report questionnaires covering health, wellbeing and social connectivity. In addition, blood pressure and waist circumference measurements were taken by research staff and supporting volunteer officers.

## 3. Consent

Most Green Gym volunteers consented to taking part in the pilot study, but only two thirds of these volunteers actually took part in the pilot study – see table 2. Although available at the point of giving consent not all volunteers were available a week or more later when offered a questionnaire. Not all volunteers were weekly attendees and holidays and ill health meant that a third of consenting volunteers were unable to take part.



Information was collected on those who decided not to participate. For some this was their first visit and they were undecided about returning; others were actively looking for work or had job offers or other commitments and knew they would definitely not be returning to Green Gym. One volunteer felt too anxious to take part.

Table 2: Consent and participation								
Group	Opted out	Consent given	Took part					
Birmingham Darlaston	1	9	6					
Hertfordshire Watford	8	9	5					
London West Hampstead	2	11	8					
Total	11	29	19					

## **Key learning**

Once consent is given, opportunity to take part in the research should happen without delay.

## 4. Findings

## 4.2 Capacity to participate

Half of those who took part required significant support to do so. This included, but was not exclusive to, volunteers with mild to moderate learning difficulties. Some volunteers struggled to read and comprehend the written word. This often appeared to be a lack of confidence to attempt the task.

Of those able to read fluently, some were unsure how to interpret a small number of questions and struggled to grasp the concepts embedded within questions. Lengthy questions were found to be particularly challenging. See Figure 1 for an example.

Holding two examples 'front of mind' - working out the level of activity in an 'average' week and classifying the proportion - was confusing for some participants.

## Figure 1: Example of complex and lengthy questions as seen in survey B

The Department of Health recommends adults are moderately active for 150 minutes (2.5 hours) or vigorously active\* for 75 minutes (1.25 hour) each week. In an average week, how close are you to achieving this? (for examples, see box below)

I achieve significantly more than this every week (>125%)
I achieve slightly more than this every week (100%-125%)
I achieve this every week (100%)
I'm almost there, but not quite (75%-100%
I do just over half of what's recommended (50%-75%)
I do just under half of what's recommended (25%-50%)
I'm a long way off (0%-25%)

Questions with lengthy examples (for instance the difference between vigorous and muscle strengthening physical activity) had a mixed reception. Some participants found the examples useful as a way of identifying their level of activity. Conversely, other respondents found little distinction between vigorous and muscle strengthening activity and therefore found these questions more complex to answer – see Figure 2.

# Figure 2: Definition of vigorous and muscle strengthening physical activity as seen in survey A

**Vigorous physical activity:** "Where you're breathing hard and fast and your heart rate has increased significantly. If you're working at this level, you won't be able to say more than a few words without pausing for a breath."

• E.g. heavy or rapid shovelling (more than 10 lbs per minute), digging ditches, or carrying heavy loads, felling trees, carrying large logs, swinging an axe, hand-splitting logs, or climbing and trimming trees, pushing a non-motorised lawn mower.

**Muscle-strengthening physical activity:** "Physical activity that increases skeletal muscle strength, power, endurance, and mass."

E.g. sawing, lifting weights, working with resistance bands, heavy gardening, such as digging and shovelling, climbing stairs, hill walking, cycling, dance, push-ups, sit-ups and squats, yoga.



A number of volunteers had difficulty reading or simply lacked the confidence to complete the questionnaire alone. Two of the pilot Green Gyms supported volunteers with mild to medium learning difficulties. Although supported by specialist support workers to take part, it is not clear that they always fully understood the questions.

Moreover, some volunteers may have reported what they thought we wanted to hear, instead of what really occurred. Even though it is impossible to eliminate all bias in a study, the use of retrospective questions ensures that individuals evaluate their 'before and after' (pre/post) behaviours using the same frame of reference.

## **Key learning**

Many volunteers are unable to complete questionnaires without support. Green Gym volunteers with learning disabilities, low literacy or low levels of confidence will need support to participate in the Green Gym national evaluation. Language, format, layout of national evaluation tools should follow Mencap's accessible information guidelines.

## 4.3 Retrospective questions

It is likely that our plans for a pre/post evaluation Green Gym survey will be designed to determine changes in volunteers' physical activity levels, mental wellbeing and social connectivity. However, evaluation with a pre/post format has two problems. The first is incomplete datasets, where only pre or post are filled in.

Most of those taking part in the evaluation (as with the pilot study) will be existing rather than new volunteers. There will be no 'pre' or real baseline (before joining Green Gym) measurements for these volunteers.

The second problem is referred to as 'response-shift bias', where participants overestimate their behaviours in the pre-survey and underestimate their behaviours in the post-survey due to a change in frame of reference. These problems can be circumvented by using retrospective questions. Two sets of questions are asked, first asking about their behaviour or feelings now (after participating in Green Gym) and second about their behaviour or feelings before joining Green Gym. See figure 3.

Figure 3	Not	Not at all satisfied						Completely satisfied			
	0	1	2	3	4	5	6	7	8	9	10
Overall, how satisfied are you with your life?											
Thinking back to before you joined Green Gyms – overall, how satisfied were you with your life?											

Most volunteers found retrospective questions difficult to answer. Asking volunteers to remember how they felt before joining Green Gym was particularly challenging for long-standing volunteers. However, asking volunteers how they felt 2 weeks ago caused considerable puzzlement and concerns about poor recall. Volunteers reported that it was difficult to remember how they felt weeks or longer ago – unless associated with a key event.

Volunteers were able to answer retrospective questions, but relied on fragmentary recall and extensive inferences to do so. Volunteers did not feel confident (and often felt uncomfortable) answering retrospective questions.

However, when given access to their previous score on the same question (a comparison point), volunteers felt more confident and able to give an assessment of change (or no change) in the intervening period.

## **Key learning**

Volunteers do not remember feelings and events from the past flawlessly, and the characteristics of the individual, the type of data collected and the period of recall all influence the accuracy of recall.

Accuracy of recall can be increased by reminding them of the score given in the last interview (where possible), and asking for any change (or no change) in score since.

## 4.4 Collecting biometric data

Volunteers were comfortable having their blood pressure and waist measurements taken at Green Gym sessions. They wanted to know their measurements and what they meant. Conversations, often driven by volunteers, expanded into wider health and lifestyle issues and there was a willingness to engage in healthy conversations.

A number of volunteers suggested Green Gym is an ideal place to have healthy conversations that include (but go beyond) encouraging physical activity, dietary advice and encouraging psychological wellbeing.

### **Key learning**

There is an opportunity to engage in healthy conversations and promote healthy lifestyle choices to volunteers and signpost relevant healthcare services.

Promoting healthy lifestyle choices to volunteers and signposting relevant healthcare services will put pressure on the time available for Green Gym activities and will require training and support for Green Gym staff who engage in healthy conversations.



## 5. Summary

On the basis of findings from the pilot study we conclude that:

- 1. Due to the inclusive nature of Green Gym, a large proportion of the national evaluation will need to be administered in-person. This has significant resource implications.
- 2. Most volunteers taking part in the national evaluation will be existing volunteers and not new to Green Gym. As such, it is likely that any gains made in both physical and psychological health (as a result of Green Gym participation) will already have been achieved.
- 3. Data quality of retrospective questions may be weak, but can be improved by giving volunteers access to answers previously given to the same question.
- 4. Collection of biometric data is resource intensive as (without the use of technology) it cannot be done using self-complete methods. This has significant resource implications.
- 5. For reasons outlined in point 3 (the small numbers of new volunteers in comparison with the number of existing volunteers) and the timeframe of the national evaluation (3 months), collection of biometric data is unlikely to demonstrate significant improvement for the sample as a whole.
- 6. As demonstrated in the pilot, the collection of biometric data is most useful as a way to engage volunteers in broader healthy conversations.



<sup>&</sup>lt;sup>1</sup> A frame of reference is a complex set of assumptions and attitudes which we use to filter perceptions to create meaning. The frame can include beliefs, schemas, preferences, values, culture and other ways in which we bias our understanding and judgment.

<sup>&</sup>quot;A healthy conversation takes place opportunistically between at least two people, and involves an individual being encouraged to consider their lifestyle and health with a view to identifying small but important changes. This may involve offering brief advice and signposting to other services. Taken from: Healthy Conversations and the Allied Health Professionals, Public Health England, 2015. https://www.rsph.org.uk/filemanager/root/site\_assets/our\_work/reports\_and\_publications/2015/ahp/final\_for\_website.pdf





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# Join in, feel good

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